

McLaren Print System Order

Order No: 43592
Order Date: 2019-03-14
User: Verna Lee
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Ship Location: Primary Care, Inc. Attn: April T
1360 N St Helen Rd
St Helen, MI 48656

Brochures
Quantity: 1
Paragon Dept No: 69260
Dept Name: Primary Care, Inc. - SH
Company Number: 810

Order Total Price: 8.00

Item Number: MHCC-540-A
Item Description: Patient Rights Sign (MMG 16 x 20)
Revision Date: 6/2018
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Misc Info: Finish size: 16 x 20 inches; CLC; no bleed



PATIENT RIGHTS

All patients of McLaren Medical Group (MMG) have the rights listed below.

- No Discrimination. A patient will not be denied appropriate care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual orientation, or source of payment.
- Appointment access. Each patient, physically able or visually impaired, will be afforded appropriate physical access to MMG facilities.
- Effective communication. Each patient will be provided with effective means of communication that consider his/her hearing, speech, vision, and language needs.
- Respect. A patient is entitled to be treated with dignity and to receive care that is respectful of his/her personal, spiritual, and cultural needs.
- Denial of rights. A patient is entitled to exercise his/her rights as a patient and as a consumer free from restraint, interference, coercion, discrimination, or reprisal. A patient's civil and religious freedoms, including the right to independent personal decisions, shall not be infringed.
- Confidentiality of records. A patient or former patient is entitled to confidential treatment of his/her personal and medical records. A third party shall not be allowed access to this information without the prior authorization of the patient, except as required because of a transfer to another health care facility, or as required by law or a third party payment contract.
- Inspection of medical records. A patient or former patient is entitled to inspect his/her medical records upon request, or to receive for a reasonable fee, a copy of the medical record.
- Privacy. A patient is entitled to privacy to the extent feasible, in treatment and in copying for his/her personal needs.
- Appropriate care. A patient is entitled to receive adequate and appropriate care.
- Advance directives. A patient has the right to make advance directives for his/her care, to designate someone to make decisions on his/her behalf, or to instruct information on how to make an advance directive.
- Information about treatment. A patient is entitled to receive the following from the appropriate individual: information about his/her medical condition, proposed course of treatment, prognosis for recovery, and available choices for treatment. Information to receive the patient can understand. A patient is entitled to know who is responsible for and who is providing his/her about care.
- Patient participation in care decisions. A patient is entitled to participate in decisions about his/her plan for treatment.
- Family participation in care decisions. A patient may choose whether or not to have family members involved in his/her care decisions.

PATIENT RESPONSIBILITIES

Each patient of McLaren Medical Group is expected to carry out the responsibilities listed below.

- Advance directives. Each patient shall provide a copy of an advance directive, if completed, to his/her health care provider.
- Changes in insurance. Each patient is responsible for notifying a member of staff responsible for verifying the safety of the office environment or the treatment facility in writing.
- Following instructions. Each patient is responsible for following the treatment plan and instructions from the patient's health care team, including physicians, nurses and therapists. This responsibility also includes keeping appointments and giving advance notice when unable to keep appointments.
- Self-education. Each patient is responsible for making it known if he/she does not understand the description of his/her condition or the description of the nature of treatment provided by his/her condition.
- Medical history. Each patient is responsible for providing honest and complete information about his/her current condition and about his/her past medical condition and treatment.
- Refusal of treatment. Each patient has the right to refuse treatment, but a patient who refuses treatment is responsible for the results of the decision to refuse treatment.
- Changes in treatment. Regardless of the type of insurance the patient has, the patient is responsible for paying for all the insurance payment for the medical treatment rendered to him/her at MMG.
- MMG's rules and regulations. Each patient is responsible for following the rules and regulations of MMG, including visitors and conduct.
- Report to office promptly. Each patient is responsible for being responsible for the rights of other patients and MMG personnel. This responsibility particularly concerns that other patients may be harmed by being disrespectful or abusive. Each patient is also responsible for being respectful of MMG property.

Spec Info: