

McLaren Print System Order

Order No: 58249
Order Date: 2020-11-06
User: Hannah Ireland
Phone: 810-342-1057

Ship Location: MMG Administration / Attn: Hannah Ireland
G3235 Beecher Rd
Flint, MI 48532

Brochures
Quantity: 150
Paragon Dept No: 16000
Dept Name: Patient Experience
Company Number: 810

Order Total Price: 90.00

Item Number: MM-351
Item Description: AIDET - HalfSheet
Revision Date: 1/2020
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Misc Info: SS; Half-sheet,5 Mil Lamination 1/8" edge seal

AIDET®

The main goal of AIDET is to improve clinical outcomes and increase the experience for patients, providers, and employees.

A Acknowledge: Greet the patient by name, make eye contact, and smile.

I Introduce: Introduce yourself by name and role.

D Duration: Provide a specific time for delay, next steps, and/or to receive a return call.

E Explanation: Explain the process, what you are doing, and/or what to expect next.

T Thank you: Thank the patient and show appreciation.

MANAGING UP Speak positively and communicate confidence in yourself, co-workers, providers, your department, and/or our company.

THE PROMISE Make a personal commitment and/or take responsibility of a task or request.

Spec Info: