

McLaren Print System Order

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 User: michelle frasik
 Phone: 989-894-3813

Ship Location: mclaren bay marketing - michelle frasik
 503 mulholland ave.
 bay city, mi 48708

Brochures
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Item Number: B-09
 Item Description: Helen M. Nickless Volunteer Clinic Statistics
 Revision Date: 12/2014
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 Misc Info:

Statistics
 October 2013 - September 2014

Fact Sheet
 September 2014

The Helen M. Nickless Volunteer Clinic (HNVCLC) is an access point for meeting the primary health care needs of the economically disadvantaged residents of Bay County. Qualified healthcare staff are needed 220% of clinical capacity. We serve with long compassion and respect those who fall through the medical safety net and help them connect with local health resources by offering education, prevention and treatment.

Opened March 31, 2004
 Located at East Side Medical Bldg, 1400 W. Center Road (corner of Center Road) Greenville, MI, 49830-9050-4000. 989/894-3813 operates Wednesday evenings from 4:00 pm until the last patient is seen.

Neighbors
 Helping
 Neighbors

What We Do

- 1 full-time RN manages the clinic
- 1 full-time Clinic Coordinator maintains the office & assist patients via telephone Mon-Fri 9am-5pm
- McLaren Pharmacy Technicians work in the pharmacy during clinic hours.

Volunteers are drawn from a pool of over 300 individuals

- Licensed professionals include physicians, nurse practitioners, physician assistants, dentists, dental professionals, registered pharmacists, a counselor, nurses and other caregivers.
- Lay volunteers assist in the pharmacy, interview patients, provide clerical support and perform non-clinical tasks.
- Multiple medical operations and dentists in the Bay area accept clinic referrals and treat the patient free-of-charge.

Total Patient Services from opening date (March 2004 to October 2014)
 1708 individuals have sought care resulting in 14,133 visits.

System	Avg # of pts per evening clinic	# Visits including the Clinics Care Clinics	Value of Office Visits
03-04 to 04-03 (1 yr)	35	20,620	\$1,000,000
04-04 to 04-04 (1 yr)	41	20,900	\$1,015,000
04-04 to 04-07 (3 yr)	42	20,975	\$1,016,250
04-07 to 04-08 (1 yr)	39	20,975	\$1,015,250
04-08 to 04-08 (1 yr)	42	21,112	\$1,025,600
04-08 to 04-10 (2 yr)	38	21,920	\$1,071,000
04-10 to 04-11 (1 yr)	40	21,347	\$1,032,350
04-11 to 04-12 (1 yr)	34	24,495	\$1,195,750
04-12 to 04-13 (1 yr)	41	1,956	\$97,800
04-13 to 04-14 (1 yr)	30	1,400	\$69,000
Total 03-04 to 04-14		24,146	\$1,202,450

Some Primary Statistics

- Where would patients go if the clinic did not exist?
 60% elsewhere, 30% emergency rooms, 10% physician office/urgent care
- When medical care was best sought?
 20% one week to one month, 10% two months to one year, 10% one to three years, 10% more than three years and 40% unknown.
- Employment status: 60% are employed, many working more than one job earning *\$20,000 annually.

Living Situation	Source of Income	Most Reported Diseases of All Patients
Rent Income	Wages	Diabetes
Live w/ family or friends	Unemployment/Grant	Hypertension (High Blood Pressure)
Own Home	Disability/SSI/Pension	Joint Pain
Other	Other Income	Depression

Visit us at www.mclaren.org/bayregionsofintecclinic