

McLaren Print System Order

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Brochures
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Item Number: B-09
 Item Description: Helen M. Nickless Volunteer Clinic Statistics
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Helen M. Nickless
VOLUNTEER CLINIC

Statistics
October 2013 - September 2014

Fact Sheet
September 2014

The Helen M. Nickless Volunteer Clinic (HNVCC) is an access point for meeting the primary health care needs of the economically disadvantaged residents of Saginaw County. Founded in 1982, it is a 501(c)(3) nonprofit organization. We serve with drug, computer, and computer literacy skills through the medical utility set and help them connect with local health resources by offering education, prevention, and treatment.

Opened March 31, 2004
 Located at East Side Medical 3045, 1400 W. Center Road (corner of Center Road) Greenville, MI, 48830-9050-4000. 989-833-3333 operates Wednesday evenings from 4:00 pm until the last patient is seen.

Neighbors
Helping
Neighbors

What We Do

- 1 part-time RN manages the clinic
- 1 full-time Clinic Coordinator maintains the office & assist patients via telephone Mon-Fri 9am-5pm
- McLaren Pharmacy Technicians work in the pharmacy during clinic hours.

Volunteers are drawn from a pool of over 300 individuals

- Licensed professionals include physicians, nurse practitioners, physician assistants, dentists, dental professionals, registered pharmacists, a counselor, nurses and other caregivers.
- Lay volunteers assist in the pharmacy, interview patients, provide clerical support and perform computer-related tasks.
- Multiple medical operations and dentists in the Saginaw region accept clinic referrals and treat the patient free-of-charge.

Total Patient Services from opening date (March 2004 to October 2014)
 1708 individuals have sought care resulting in 14,133 visits.

System	Avg # of jobs per existing client	# Visits including New Clients/Case Clients	Value of \$Bills in Visits
03-04 to 04-03 (1 yr)	35	20,622	\$1,000,000
04-04 to 04-04 (1 yr)	41	20,942	\$1,015,980
04-04 to 04-07 (3 yr)	42	22,073	\$1,048,217
04-07 to 04-08 (1 yr)	39	22,577	\$1,071,282
04-08 to 04-09 (1 yr)	42	23,112	\$1,102,077
04-09 to 04-10 (1 yr)	38	23,925	\$1,137,220
04-10 to 04-11 (1 yr)	40	24,347	\$1,163,161
04-11 to 04-12 (1 yr)	34	24,495	\$1,165,704
04-12 to 04-13 (1 yr)	41	23,956	\$1,150,649
04-13 to 04-14 (1 yr)	30	24,420	\$1,149,020
Total 03-04 to 04-14		24,134	\$1,180,436

Some Patient Statistics

- Where would patients go if the clinic did not exist?
 60% elsewhere, 30% emergency rooms, 10% physician office/urgent care
- When medical care was best sought?
 20% one week to one month, 10% two months to one year, 10% one to three years, 10% more than three years and 40% unknown.
- Employment status: 60% are employed, many working more than one job earning *\$20,000 annually.

Living Situation	Source of Income	Most Common Diseases of All Patients
Rent Income	Wages	Diabetes
Live w/ family or friends	Unemployment/Grant	Hypertension (High Blood Pressure)
Own Home	Disability/SSI/Pension	Joint Pain
Other	Other Income	Depression

Visit us at www.mclaren.org/bayregionsofintecclinic