

McLaren Print System Order

Order No: 44772
Order Date: 2019-04-22
User: Hannah Ireland
Phone: 810-342-1057

Ship Location: MMG Administration
G3235 Beecher Rd
Flint, MI 48532

Brochures
Quantity: 100
Paragon Dept No: 90010
Dept Name: Admin/Patient Experience
Company Number: 810

Order Total Price: 60.00

Item Number: MM-351
Item Description: AIDET - HalfSheet
Revision Date: 1/2017
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Misc Info: SS; Half-sheet,5 Mil Lamination 1/8" edge seal



AIDET[®] helps us to better serve our patients

A – Acknowledge: Greet the patient by name, make eye contact and smile to make them feel welcome.

I – Introduce: Introduce yourself by name and offer a personal commitment to provide excellent care. Remember to manage up.

D – Duration: Give the patient a specific time expectation of how long they will be waiting.

E – Explanation: Explain what you are doing and/or what to expect next.

I – Thank you: Thank the patient and show appreciation.

MM-351 (1/17)



Spec Info: