

McLaren Print System Order

Order No: 47150
Order Date: 2019-07-23
User: Hannah Ireland
Phone: 810-342-1057

Ship Location: MMG Administration / Attn: Hannah Ireland
G3235 Beecher Rd
Flint, MI 48532

Brochures
Quantity: 100
Paragon Dept No: 16000
Dept Name: Patient Experience
Company Number: 810

Order Total Price: 60.00

Item Number: MM-351
Item Description: AIDET - HalfSheet
Revision Date: 1/2017
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Misc Info: SS; Half-sheet,5 Mil Lamination 1/8" edge seal

AIDET[®] helps us to better serve our patients

A – Acknowledge: Greet the patient by name, make eye contact and smile to make them feel welcome.

I – Introduce: Introduce yourself by name and offer a personal commitment to provide excellent care. Remember to manage up.

D – Duration: Give the patient a specific time expectation of how long they will be waiting.

E – Explanation: Explain what you are doing and/or what to expect next.

Spec Info: **T – Thank you:** Thank the patient and show appreciation.