

McLaren Print System Order

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Ship Location: McLaren Cardiovascular Institute - Oakland Attn: Almir Karamovic
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Comprehensive and Integrated Health Care

Our patient centered medical home neighborhood is health care focused on you, the patient. It is a partnership between you, your primary care provider, and us. As your specialty doctor we work within your health care team to provide all of your health care needs.

As part of your health care team we are partnering with your primary care provider (PCP) and coordinating your care. We are sharing their commitment to effectively and efficiently co-manage your care over time. As your specialist we will be sharing limited or long-term management of your condition with your primary care provider. We will provide advice, guidance, and periodic follow-up until your illness has stabilized or treatment has been completed.

The Goals of a Patient Centered Medical Home Neighborhood (PCMH-N) include:

- A discussion with you and your health care team regarding your health care goals.
- Asking for your input in planning your care and designing a plan that you can follow.
- Exploring methods to appropriately care for you, and ways to help you care for yourself.
- A reminder when appointments or tests are due so that you receive the highest quality of care.
- Provide access to medical care 24 hours a day, 7 days a week.

The PCMH-N concept includes an agreement between the specialist doctor and the patient that acknowledges the role of each in a total health care program. We will always respect you as an individual without discrimination, including your privacy and confidentiality. We will remain committed to providing the highest quality of care and professionalism.

Care Coordination

If you are hospitalized, following up with your primary care provider is essential to your recovery and minimizes possible complications. You should schedule an appointment with your primary care provider within 7 days after discharge. Care Management Services are available to assist you with transportation needs, education, or other services. For more information or to access services, please contact our care coordinators at (313) 368-1817.

Spec Info: Urgencies

Regardless of the time of day or night, if medical attention is needed please contact your PCP office for medical advice, emergency care, and/or guidance to their preferred after hours care facility. If you are having complications related to our specialty we are available 24/7 by calling (313) 368-1817 or go directly to the nearest emergency room if you are having any of the following:

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|-------------------------------|---|---|
| ■ Chest pain | ■ Signs of a stroke (weakness, paralysis, slurred speech) | ■ Heavy bleeding that does not stop in 10 minutes |
| ■ Extreme shortness of breath | ■ Poisoning | ■ Severe burns |
| ■ Head injury or trauma | ■ Complicated fracture | ■ Hemorrhoid bleeding |
| ■ Seizures | | ■ Suicidal feelings |
| ■ Pregnancy complications | | |