

HOW TO MAKE A PATIENT REFERRAL TO HOSPICE



Process for Initiating a Hospice Info Share or Hospice Start of Care (SOC):

For any Hospice SOC/Info Share, the preference is utilization of the Paragon Order Management System with "Home Care - McLaren Hospice" (HMC0002). Please make sure all necessary information is completed for every Hospice SOC/Info Share order.

If you are unable to initiate Hospice SOC via the Paragon Order Management System:

Call **McLaren Hospice Central Intake at (866) 323-5974**. The office hours are Monday-Friday from 8 a.m. to 5 p.m. and Saturday-Sunday from 8:30 a.m. to 5 p.m. (refer to the After-Hours Process below if needed). Please have the following patient information available:

- › Patient Name
- › Patient DOB
- › Diagnosis
- › Hospital Unit Contact Information and patient room number for Info Share or SOC
- › Name of the patient's certifying and managing physician
- › Patient Insurance Information

After-Hours SOC/Info Share Process:

To contact McLaren Hospice Central Intake during after-hours, call **(800) 206-4806**.

- › The Hospice On-Call nurse will contact the hospital unit within an hour

**McLAREN HOSPICE
CENTRAL INTAKE
(866) 323-5974**

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After hours call: (800) 206-4806