

## **Change in Physician Office Visit Co-Pay for Patients Notice of Beneficiary Co-Insurance**

To Our Valued Patients:

As of April 1, 2012, this physician office started operating as a hospital-based facility, and is considered to be part of McLaren-Macomb Medical Center. The details below may be familiar to some of our patients, since many other physician offices and hospital systems in Southeast Michigan currently use the hospital-based model.

**What does this mean to our patients?** You may notice changes in your physician office co-pay (also known as coinsurance liability).

Because the care you are receiving is being provided by a department of the hospital, you may experience co-pays that refer to two separate charges: the “office facility fee” and the “professional fee”. Physician offices that are not hospital-based do not have office facility fees, so these charges do not impact the patient’s co-pay. The amount of these co-pays depends on the care provided and is determined by your insurance company.

If you are enrolled in a second insurance coverage plan or in a state medical assistance program such Medicaid, your co-pay may be covered in full.

**How will patient bills be different for patients?** You may receive two billing statements, one from this physician office and one from the hospital.

- The physician billing statement is for services provided by the physician, physician assistant, resident or nurse practitioner.
- Your hospital billing statement is for the office facility room charge, x-rays, procedures, supplies and laboratory work.

We understand that this change may be confusing for some patients, and we are committed to providing any details or explanations that may be helpful. If you have any questions about your bill or your Medicare explanation of benefits for this service please call (586)741-4220.

Thank you for trusting your care to McLaren-Macomb. Please let our team know if there is anything we can do to improve your experience with us.