

It all starts with **ME**:
McLaren Excellence



Why use **AIDET**?

- Decrease Patient Anxiety
- Increase Patient Compliance
- Improve Clinical Outcomes
- Increase Patient Satisfaction



I promise to take excellent care of you!

5 Five Fundamentals of Patient Communication

AIDET

Acknowledge

Introduce

Duration

Explanation

Thank You

Taking the Introduction to the Next Level

Job Title:

Certificate, licensure:

Years of experience, number of procedure you have done:

Special training: