

DO YOU THINK



McLAREN SAFETY FIRST is our System-wide Electronic Reporting Program that is used to help capture, identify and address Safety Risks while continuing to promote a culture of transparency and patient safety.



By reporting events in **McLAREN SAFETY FIRST**, we are able to share this information system-wide, implement process improvements and ensure that our patients are receiving the best possible care in the safest environment.

Example of events and concerns that should be reported:

- **Delay in Care:** STAT imaging/lab orders not being completed in a timely fashion.
- **Infection Issues:** Hospital / Facility acquired illnesses, ulcers, etc.
- **Near Misses/Other Safety Concerns:** Potential events/mistakes that occurred but did NOT reach the patient and have potential for harm:
 - **Medication Errors (incorrect medication/dosage/rate prepped but caught prior to administration)**
 - **Incorrect Boarding for Surgery (Incorrect site/body part/patient) caught prior to surgery)**
 - **Patient on fall protocol attempts to get out of bed, begins to fall but is caught by RN.**
- **Equipment Issues:** Helps to identify trends in user error as well as potential faulty/malfunctioning equipment.
- **Security/ Safety Issues:** patients leaving AMA/Elopement, patients violent towards staff, etc.
- **Patient Identification and/or Consent Issues**
- **Visitor Falls/Injuries**
- **Employee/Staff Injuries**

If you have any questions regarding McLaren Safety First, please contact Jodi Swain at jodi.swain@mclaren.org.