

HAVING TECHNICAL TROUBLE?

For technical assistance with
My McLaren Chart, please contact:
(877) 621-8014



GREATER LANSING

DOING WHAT'S BEST.

401 W. Greenlawn Ave. · Lansing, MI 48910
(517) 975-6000

mclaren.org/lansing

1.19-90200
MGL-006 (1.19)

MY McLAREN CHART




GREATER LANSING

DOING WHAT'S BEST.

Access your health information online with My McLaren Chart

We are pleased to offer secure online access to your medical information through our My McLaren Chart.

The patient portal can be used to:

- View visit summaries, lab, and radiology results from past and current visits.
- Access educational information about upcoming procedures.
- Connect to a site where you can pay your bill.

How to get started

If you are interested in joining your patient portal, provide us with your email address when asked so we can send you an invitation to set up your secure online account. For more information, ask any member of our health care team, or visit: mclaren.org/lansing/patient-myclaren

When you receive an email invitation, complete the following steps:

1. Click the Accept Invitation link in the email.
2. Answer the security question, agree to the terms of use and privacy policy, and click Create Your Account.
3. Verify your email address, create a username and password, and select your security question and answer.
4. Agree to the terms of use and privacy policy, and click Create Account.

After you complete enrollment, remember your username and password, as you will need them every time you log in to myclarenchart.iqhealth.com

Access From Your Mobile Device

After enrollment, you can also access the patient portal online using your mobile device or download our app from the app store. Our mobile app provides a secure online application that allows you to:

- View lab results and other relevant health documents
- Manage upcoming appointments
- View your medications
- Connect Your health management apps

You can securely connect some of the health management apps you may already use, such as fitness trackers, dietary trackers, and so on, to your health record. If you're interested in connecting your health management apps, fill out the form at:

mclaren.org/lansing/patient-myclaren

Once we receive your request, we will work with the appropriate vendors to determine if they meet the technical requirements needed to establish a secure connection and respond with more information on how to connect the app to your health record.