



# YOUR HEALTHCARE TEAM INCLUDES SUPPORT SERVICES

At McLaren Greater Lansing - Holt Family Practice, our healthcare navigator and social worker collaborate with the primary care providers and care team to not only manage patient care, but also improve patient health and quality of care.

Our healthcare navigator is available during office hours to provide many services including disease process education, support for patients and their families, information and education on new diagnoses and review of medication and treatment plans.

Our social worker is also available during office hours and can provide behavioral and mental health services, support for patients and their families, resources for transportation and housing, and strategies for the management of behavioral and mental health needs.

To meet with the healthcare navigator or social worker, talk with your primary care provider or care team for a referral.

## MEET OUR TEAM

Healthcare Navigator: Sophia Franzago, RN

Social Worker: Georgiann Hess, LLMSW



DOING WHAT'S BEST.®