



OUR PROMISE TO YOU

We promise to report at your bedside both morning and evening. This gives you the opportunity to voice any questions or concerns you may have. So that your family can focus on your recovery, we will also stop in at least hourly to:

- Monitor your comfort and pain
- Help you move and change positions
- Assist with trips to the restroom
- Make sure you feel safe and secure
- Check on you and your well-being

If you are provided any new medications during your stay, please partner with us to keep you

informed and ask the health care provider three questions:

- What is this medication?
- What is it for?
- What are possible side effects?

Your care team will also make sure you have easy access to your:

- Call light
- Telephone
- Bedside table
- Waste basket
- Water or other beverages

Physicians round daily. We encourage you to write down your questions prior to their visits.

We encourage family involvement with your care. Please ask if we can be of assistance.

We monitor your intake and output. Please remember to use your collection device.

Meals are served at 7:30 am, 11:30 am, and 5:00 pm.

Your room was cleaned before your arrival and will be cleaned daily Sunday - Friday by Housekeeping.

If you have any questions during your stay, please reach out to your nurse. If there is an issue, a charge nurse is available 24/7. Please ask to speak to them.