

# **PROGRAM**

The MCR Respite/Hospice program is staffed with a trained and supportive team of professionals who are available 24 hours a day, 7 days a week, including: physicians, nurses, social worker, registered dietitian, pharmacists, and therapists.

We will work together with you to develop a plan of care that is unique for each patient and family member.

#### What is Hospice?

Hospice is specialized care and knowledge for those nearing the end of their health care journey, focusing on the individual patient, while supporting caregivers, family, and friends.

Hospice is NOT giving up hope. We provide comfort and support to those experiencing a life-limiting illness, wherever they may call home. We focus on quality of life by supporting personal choices and experiences, controlling pain and discomfort, and helping to maintain dignity.

## Why choose MCR Hospice/Respite?

- Board certified chief medical director
- Highly skilled, knowledgeable and caring nurses
- Community based, not-for-profit program



DOING WHAT'S BEST.®

### Paying for Hospice/Respite Care

Hospice benefits are 100% covered by Medicare and Medicaid. Most private insurances also provide some type of benefit. Our staff can help explain your coverage and benefits in full detail. No patient will ever be denied care due to lack of financial resources.

#### When is hospice the right decision?

At any time during a life limiting illness, it is appropriate to discuss all of your care alternatives, including hospice. By law, the decision belongs to the patient or their representative. You should feel free to discuss hospice care at any time with your physician, other health care professionals, or family and friends.

### What are the goals of Hospice care?

- Provide end-of-life care with a focus on the person, not the disease.
- · Comfort and improved quality of life.
- Individual care planning with a focus on the beliefs, wishes, and values of patients and their families.

#### **Patient Testimonial**

"My mom was taken by ambulance to the ER at McLaren Caro Region. The staff was excellent! They put her in a room for two days and then moved her to their Hospice/Respite Room.

The staff was great and they became part of our family as the week progressed. We never had to call them twice for help. They were in every hour to check on mom and they were always reassuring us whenever we had questions. Towards the end of her stay, the kitchen staff brought in coffee, muffins, and ice water and they checked on us every night to make sure we didn't need anything else.

Due to her insurance, mom was only allowed to stay in that room for 5 days. We were getting worried about where we would take her next and Administration assured us that they would take care of things and not send her anywhere at that point. They just relieved all our anxiety and pain and mom passed on the morning of her 5th day. We could not ask for a better place for her to spend her last week of life. Thank you McLaren Caro Region!"

