

# CONCERNS?



## PATIENT SATISFACTION HOTLINE (517) 975-8506

You may also file a complaint with the following agencies:

- Department of Licensing and Regulatory Affairs  
Bureau of Community and Health Systems  
(BCHS) Complaint Helpline: (800) 882-6006
- The Joint Commission Patient Safety Complaint Online: Visit [jointcommission.org](http://jointcommission.org) and click the "Report a Safety Event" link  
Mail: Office of Quality and Patient Safety  
The Joint Commission  
One Renaissance Boulevard  
Oakbrook Terrace, Illinois 60181
- Quality Improvement Organization Livanta  
Helpline: (888) 524-9900