

CONCERNS?



PATIENT SATISFACTION HOTLINE (517) 975-8506

You may also file a complaint with the following agencies:

- Department of Licensing and Regulatory Affairs
Bureau of Community and Health Systems
(BCHS) Complaint Helpline: (800) 882-6006
- The Joint Commission Patient Safety Complaint Online: Visit jointcommission.org and click the "Report a Safety Event" link
Mail: Office of Quality and Patient Safety
The Joint Commission
One Renaissance Boulevard
Oakbrook Terrace, Illinois 60181
- Quality Improvement Organization Livanta
Helpline: (888) 524-9900