

Room # _____

PIN # _____

Contact Us:

ICU North Rooms 367-374: (517) 975-7153

ICU Family Lounge: (517) 975-8688

ICU South Rooms 375-382: (517) 975-7150

McRee Guest House: (517) 975-6310

General Information: (517) 975-6000



GREATER LANSING

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401 W. Greenlawn Ave. · Lansing, MI 48910
(517) 975-7600

ICU VISITOR'S GUIDE



DOING WHAT'S BEST.

Welcome to McLaren Greater Lansing ICU

Our visiting hours and policy are established for the comfort and safety of our patients as well as the staff that care for your loved ones. We welcome family members and visitors and believe that you are an integral part of our patients' recovery.

General ICU Guidelines

- Our patients' medical needs are always our first priority.
- Immediate family members are welcome to visit as often as needed.
- We ask that no more than 2 visitors outside of immediate family be allowed in a patient's room at one time.
- Family or visitors are not allowed to routinely sleep over in a patient's room. Exceptions are made on a case-by-case basis.
- All patients need adequate rest and minimal disruption in order to heal.
- General visitation is discouraged after 8 p.m.
- No visitors under the age of 14 are permitted in the ICU.
- Food is not allowed in the patient rooms; please use the cafeteria.

Patient Privacy

Our nurses conduct bedside report twice a day, seven days a week, at 7 a.m. and 7 p.m.; immediate family is encouraged to participate. Our physicians conduct multi-disciplinary rounds daily, beginning at 10 a.m.; immediate family is encouraged to participate. To protect the confidentiality of all patients, we must follow HIPAA guidelines from the federal government.

Please remain in the patient's room once bedside report begins, or wait to enter the ICU until after the bedside report is complete. This helps protect the privacy of all patients. When you are unable to be in the room, please utilize the ICU family lounge, cafeteria and/or lobby.

There will be times when all visitors are asked to step out of the room in order to protect the privacy of your loved one.

Patient Safety

- Family or visitors will be asked to leave if their behavior creates a direct risk to the patient, family, staff or others in the unit, or if their behavior disrupts the functioning of the ICU.
- During an emergency inside the ICU, we will be closed to all visitors and will reopen as soon as possible.
- No live plants or flowers are allowed in the ICU due to the risk of infection.
- Please wash your hands or use hand sanitizer when entering or exiting the patient's room.
- To protect our patients, we ask that you postpone your visit if you have a cold or infection.