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Dear Valued Patient:

Thank you for choosing McLaren Bay Region for your upcoming surgery or procedure. We are beginning to schedule urgent and essential medical procedures and surgeries that have been delayed due to COVID-19. As we emerge from this unprecedented pandemic, we are continuously monitoring and improving our practices to protect your safety, the safety of other patients and the safety of staff. Here is what you can expect from your visit:

1. Before your procedure:
  - a. Your case is reviewed by our perioperative team to ensure access to the appropriate resources needed to complete your procedure safely.
  - b. You will be contacted by our team to arrange for a surgical date/time, and coordinate pre-surgical testing or screening as necessary.
  - c. You will be screened for COVID-19 symptoms and exposure.
  - d. You MAY be asked to complete a COVID-19 screening test prior to surgery. This will depend on your medical history, the nature of your surgery and current medical guidelines.
2. The Day of Surgery:
  - a. You will arrive to the main hospital entrance for screening and check in at your assigned time.
  - b. We strongly encourage continued social distancing for the safety of you and other patients. As such, we encourage you to:
    - i. Use frequent and proper hand washing
    - ii. Wear a mask while in the hospital. (we are happy to provide one for you at the main entrance)
    - iii. Observe separation in the common areas such as the OR waiting room (we have designated areas for patients)
    - iv. Minimize visitors to only absolutely essential caregivers
  - c. After arrival in the pre-operative suite, every effort will be made to ensure proper social distancing throughout your stay with us.

It is our mission to ensure a safe and successful experience for each of our patients. Thank you so much.