

VISITOR RESTRICTIONS

All Visitors/Care Partners who are approved to enter will be:

- Screened for symptoms. If symptomatic, you will not be allowed to enter.
- Expected to wear a facemask while in the hospital.
- Expected to stay at the patient's bedside and not wander.
- Expected to limit the items brought in, reducing the chances of taking germs back home.
- Expected to limit time in public areas, such as the cafeteria.
- Expected to sanitize/wash hands every time you enter or leave the patient's room.
- Expected to leave immediately when visitation is over, and not wander through hallways.

Please note: a Care Partner is one adult chosen by the patient to be actively involved in his or her care.

Social Visitation

Social visitation with loved ones can be done by telephone, Zoom or FaceTime.

Keeping our patients and employees safe during COVID-19

We have steadfastly continued to provide life-saving care throughout the onset of coronavirus and are determined to meet the health care needs of the communities we serve into the future.

Learn about the measures we're taking to help keep patients and employees safe during these unprecedented times at mclaren.org/safecare.

PHYSICIAN OFFICE DIRECT ADMITS

If you are a McLaren Flint associated physician directly admitting from your office, please call (810) 342-2190.

You will need:

- Demographics
- Insurance
- Diagnosis
- Type of bed needed
- Admitting physician

At the conclusion of the call you will be asked to fax a face sheet to (810) 342-2440. Patient registration will call you with a bed assignment or directly notify your patient, whichever is most convenient for your office.



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M-10381 (09.20)



CLINICAL ACCESS
SERVICES
CONVENIENCE IN PATIENT
TRANSFERS



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ONE CALL Transfer Center

McLaren Flint is dedicated to providing referring physicians a fast, easy way to transfer patients to our facility. This guide will simplify transfers from hospitals or direct admits from physicians. The center creates a single point of contact for patient transfers to ensure continuity of care and expedite access to critical services available at McLaren Flint including critical care, comprehensive stroke care, surgical subspecialties, cardiovascular services, and more.

- One Call to transfer or admit for emergency departments, acute care facilities, skilled nursing facilities, and from physician offices.
- Available 24 hours-a-day, 365 days-a-year
- Calls are answered by a nursing supervisor, who facilitates physician-to-physician contact and oversees the process from call-to-admission.
- Manages the process from beginning to end.
- The center can assist with transportation via Medstar Ambulance or Medstar Air Care as appropriate.
- Our goal is to accept the transfer within 15 minutes of a call.
- At the conclusion of the call you will be asked for a number to speak with a nurse or clerk to fax a demographics and insurance information. You will also be reminded to send the medical record with the patient.

TOLL FREE:

888-TxCENTR (888-892-3687)

LOCAL PHONE:

(810) 342-5891

FAX:

(810) 342-3993

ADULT INPATIENT BEHAVIORAL HEALTH

McLaren Flint utilizes a person-centered approach to meeting the needs of individuals requiring mental health treatment. This means individuals are active participants in the treatment planning process and treated by an interdisciplinary team of mental health professionals in a therapeutic environment that promotes recovery. Inpatient Behavioral Health is specifically designed to meet the needs of persons in psychiatric crisis who are at risk of harm to self, others, or whose judgement is so impaired they do not understand their need for treatment.

Admissions are accepted 24 hours per day, 7 days per week. To access services, call the Behavioral Health Unit Coordinator Monday through Friday 9 AM and 5PM (810) 342-2982. At all other times (810) 342-2076.

Referring facilities will be notified of approval or denial by the intake coordinator.

REHABILITATION AND THERAPY SERVICES

McLaren Flint's Rehabilitation and Therapy Services professionals work with individuals challenged with a wide variety of medical conditions and impairments. Physicians and patients choose McLaren Flint for our expertise in treating both the most complex and most common conditions relating to illness and injury. Our rehabilitation programs help individuals lead more independent and fulfilling lives and the staff exemplify the skills, compassion and professionalism to work with patients of all ages.

For those individuals requiring hospitalization, our Inpatient Acute Care physical therapists, occupational therapists

and speech language pathologists work with patients at the bedside to help individuals work towards a higher level of function and independence, so they may safely return to their prior living situations or transition to the next and safest level of care.

For those individuals requiring continued 24/7 medical and nursing care and who meet the criteria for admission to our intensive (at least three hours of therapy per day) Inpatient Rehabilitation Unit, our team of physical medicine and rehabilitation physicians, rehab nurses, physical and occupational therapists, speech language pathologists and social worker/case managers work as a coordinated team to help patients and their families/caregivers maximize recovery and progress to home or the next and safest level of care.

Our continuum of rehabilitation care extends to several convenient outpatient locations throughout the Flint and surrounding areas. Physicians and patients choose McLaren Flint rehabilitation services for our expertise using evidence-based and advanced treatments. Our specialties include orthopedics, sports medicine, back and neck pain, spinal cord injury, stroke, traumatic brain injury, arthritis and manual therapy. We also offer specialized programs for men's and women's health issues such as pelvic pain, bowel and urinary incontinence, Parkinson's disease, cancer rehabilitation, hand therapy, work conditioning/return to work, low vision, amputee rehab, vestibular, balance, and aquatic therapy.

Call (810) 342-5201 to speak with an intake coordinator.

McLAREN STROKE NETWORK

The McLaren Stroke Network is a telemedicine-based program designed to quickly evaluate patients presenting with stroke symptoms to deliver life-saving treatment options. The McLaren Stroke Network is managed by specially trained interventional neurologists who provide cutting edge therapies and minimally invasive treatments to provide all stroke patients with a better chance of recovery 24 hours a day, 7 days a week. McLaren is proud to be a leader in stroke care and offer these treatment options system-wide.

If a patient with a neurological condition does not meet criteria for emergent intervention they will require admission, see One Call Transfer Center information.

- 1) Call the Physician Call Center 1-844-880-3500
- 2) They will ask if this is a stroke alert.
- 3) You will need to provide: Facility name, patient name, DOB, last known well and NIH stroke score.



McLAREN FLINT

401 S. Ballenger Highway
Flint, Michigan 48532
(810) 342-2000



CERTIFICATION
Meets standards for
Comprehensive Stroke Center



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