



## Welcome to 12 South

Thank you for choosing McLaren Flint for your healthcare needs. We strive to exceed your expectations and always provide you the best possible care.

### During your stay, you can expect:

- **Safety Precautions-** Please use your **nurse call button** if you have an immediate need, feel unsafe, or **before getting up** so we can help you.
- **Privacy-** To ensure we are protecting your privacy; a PIN will be provided to your dedicated Care Partner. The PIN will be needed to get any information when calling the unit.
- **Communication-** Please reach out to your care team if you have questions. Let us know if you need help keeping your loved ones updated.
- **Medication education-** before giving you any new medications, a member of your care team will explain what the medication is for, and any possible side effects.
- **Leader Rounding-** a member of our hospital leadership team will visit you during your stay. In the event we miss you, please reach out to the unit leader. **Janisha Claxton 810-342-5233 or Brianna Gilbert 810-342-2023**

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(give this part to Care Partner)

- PIN \_\_\_\_\_ (For privacy protection, do not share this number)
- Nurses' Station main phone: 810-342-2065
- Leader contact information: 810-342-5233 or 810-342-2023