



MACOMB

## Discrimination is Against the Law

McLaren Macomb complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex. McLaren Macomb does not exclude people or treat them differently because of race, color, national origin, age, disability, or sex. McLaren Macomb:

- ✧ Provides free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats (large print, audio, accessible electronic formats, other formats).
- ✧ Provides free language services to people whose primary language is not English, such as qualified interpreters and/or information written in other languages.

If you need these services, contact the Patient Advocate at (586) 493-3320.

If you believe that McLaren Macomb has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with:

Maureen Decker, Regional Director, Compliance, 1000 Harrington St., Mount Clemens, MI 48043

Office: (586) 741-4305 or, Toll-free: (800) 552-9085, Fax: 586-741-4295 maureen.decker@mclaren.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, the Patient Advocate is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at: <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

### **U.S. Department of Health and Human Services**

200 Independence Avenue, SW

Room 509F, HHH Building

Washington, D.C. 20201

1 (800) 368-1019 | (800) 537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

### *TAGLINES IN ADDITIONAL LANGUAGES (15)*

#### **Spanish**

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (248) 338-5314

#### **Arabic**

اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمرجان. اتصل برقم ملحوظة: إذا كنت تتحدث اذكري (248) 338-5314

#### **Chinese**

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電(248) 338-5314

#### **Vietnamese**

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số (248) 338-5314

#### **Albanian**

KUJDES: Nëse flitni shqip, për ju ka në dispozicion shërbime të asistencës gjuhësore, pa pagesë. Telefononi në (248) 338-5314

#### **Korean**

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. (248) 338-5314

#### **Bengali**

লক্ষ্য করুনঃ যদি আপনি বাংলা, কথা বলতে পারেন, তাহলে নিঃখরচায় ভাষা সহায়তা পরিষেবা উপলব্ধ আছে। ফোন করুন ১-(248) 338-5314

#### **Polish**

UWAGA: Jeżeli mówisz po polsku, możesz skorzystać z bezpłatnej pomocy językowej. Zadzwoń pod numer (248) 338-5314

#### **German**

ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: (248) 338-5314

#### **Italian**

ATTENZIONE: In caso la lingua parlata sia l'italiano, sono disponibili servizi di assistenza linguistica gratuiti. Chiamare il numero (248) 338-5314

#### **Japanese**

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。(248) 338-5314

#### **Russian**

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните (248) 338-5314

#### **Serbo-Croatian**

OBAVJEŠTENJE: Ako govorite srpsko-hrvatski, usluge jezičke pomoći dostupne su vam besplatno. Nazovite (248) 338-5314

#### **Tagalog**

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa (248) 338-5314

#### **French**

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le (248) 338-15314