

McLaren Print System Order

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User: Lynsi Montgomery
Phone: 15179758598

Ship Location: McLaren Lansing - Attn: Lynsi Montgomery 2nd fl # 2-340
2900 Collins Rd
Lansing, MI 48910

Brochures
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Paragon Dept No: 28550-1100
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Item Number: SURG-002
Item Description: Surgical Welcome Letter
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DOING WHAT'S BEST.

Thank you for choosing McLaren Greater Lansing for your surgical procedure. Our goal is to provide you with the highest level of care and service. Please let us know if we can be of any assistance.

Your privacy is important to us.

A private bay is reserved for you before and after your surgical procedure. Registered nurses will ask questions about your health to ensure your safety throughout surgery and anesthesia. Some questions will be repeated by several caregivers. It is the standard of care for each healthcare provider to verify your identity and your procedure before proceeding with any direct patient care.

Prior to surgery, you will meet with your anesthesiologist and surgeon to complete your preprocedure assessment. They will answer any questions you and your family have. Your surgeon will also mark the surgical site with a special marker before going to the operating room.

Your surgery has been scheduled for a specific time, and we do our best to maintain this schedule. There are times when your procedure can start earlier, and other times when your procedure may be delayed by unforeseen circumstances. Our staff will do their best to keep you and your family aware of these changes.

Visitors – We allow one healthy visitor per day. Visitors are required to wear a mask at all times and will be screened for COVID-19 upon entering the hospital.

Visitors may be asked to return to the waiting room during certain procedures. It is important that your visitor stay in the family lounge during your procedure so that the surgical team can update them on your care throughout your stay. If a visitor must leave the lounge area, we ask that they please inform the surgical volunteer of where they are going and an estimated return time.

- The cafeteria/vending machines are on the ground floor of the hospital.
- Visiting hours - General visitation is 11 a.m. – 8 p.m. daily.
- Early visitation hours are extended to family members of surgical patients.
- Wi-Fi available.
- Convenient, free parking on campus.



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Spec Info:

HOSPITAL NAVIGATION

Restrooms – Many times a urine specimen is needed as part of your surgery preparation. Please check at the volunteer desk before using the restroom.

Telephone use – There is a telephone in the surgical family lounge for making local calls. Dial 9, then the phone number. Cellular phones are allowed in the patient care area and lounges.

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