

McLaren Print System Order

Order No: 69256
Order Date: 2022-04-26
User: Kim Church
Phone: 517-975-1500

Ship Location: MGL Wound & Hyperbaric Center
3101 Discovery Dr #600
Lansing, MI 48910

Brochures
Quantity: 2
Paragon Dept No: 29600-1125
Dept Name: Wound & Hyperbaric Center
Company Number: 160

Order Total Price: 1.00

Item Number: CPL-004
Item Description: Patient Rights & Responsibilities Poster
Revision Date: 3/2022
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Misc Info: 11 x 17, SS, 100# Cover

McLaren Greater Lansing (MGL) employees and medical staff strive to provide comprehensive, quality health care in a spirit of personal responsibility to provide adequate and appropriate care, to respect patients' rights, and to recognize a patient's responsibilities. In an effort, and responsibilities have been developed.

MGL recognizes the right of the patient to exercise his/her rights while receiving care or treatment in the hospital without coercion, discrimination, or retaliation. A patient has the right to have a surrogate (a parent, guardian, next of kin, or legally authorized representative) exercise his/her rights when the patient is incapable of doing so, without coercion, discrimination, or retaliation.

The Right to Access Care

- A patient will not be denied care on the basis of age, race, ethnicity, creed, color, ethnicity-national origin, religion, culture, language, sex, sexual orientation, gender identity or expression, physical or mental disability, HIV status, marital status, socioeconomic status, education, or source of payment. The patient has a right to receive a reasonable response to requests and needs for treatment or service.

The Right to Make Decisions Involving Your Care

- The patient or surrogate decision maker has the right to participate in the development and implementation of his or her plan of care and actively participate in decisions regarding his or her medical care. To the extent permitted by law (determined by applicable State and Federal law), this includes the right to request and/or refuse treatment.
- Before a procedure or treatment is carried out, a patient has the right to receive as much information about any proposed treatment or procedure as needed to give informed consent or to refuse a course of treatment except in emergencies.
- A patient has the right to access protective and advocacy services, including financial counseling, or have these services accessed on the patient's behalf.
- A patient has the right to leave the hospital even against the advice of his/her physician, unless on an involuntary status.
- A patient has the right to have an appropriate assessment and management of pain.

Spec Info:

NOTE: MGL will take reasonable steps to determine the patient's wishes concerning designation of a representative to exercise the patient's right to participate in the development and implementation of the patient's plan of care and make informed decisions regarding his or her care. Unless prohibited by applicable State law:

The Right to Information

- A patient has the right to receive information from the physician about his or her illness, course of treatment, outcomes of care (including unanticipated outcomes), and his or her prospects for recovery.
- A patient has the right to receive information in a manner that can be understood. Language interpreting and translation services will be provided to meet the patient's needs.
- A patient is entitled to information about the hospital's

environment.

- A patient has the right to be free from neglect, exploitation and all forms of abuse or harassment.
- A patient may exercise their rights while receiving care without coercion, discrimination, or retaliation.

The Right to Personal Privacy and Confidentiality of Medical Treatment/Records

- A patient is entitled to full consideration of privacy concerning his or her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual involved in his or her healthcare.
- A patient has a right to confidential treatment of all communications and records pertaining to his or her care and hospital stay. Written permission will be obtained before medical records can be made available to anyone not directly involved with a patient's care.
- A patient has the right to access, request amendment to, and receive an accounting of disclosures regarding his or her health information as permitted under applicable law.
- A patient is entitled to associate and have private conversations with his or her physician, attorney, or any other person of his or her choice.
- A patient has the right to be afforded privacy during personal hygiene activities, during treatments, and when requested, as appropriate.

The Right to Spiritual Beliefs

- A patient has the right to have cultural and personal values, beliefs and preferences respected.
- A patient has the right to request pastoral and/or other spiritual care, which shall be respected and accommodated, as appropriate.

The Right to Formulate Advance Directives (Medical Durable Power of Attorney) and to Appoint a Representative to Make Health Care Decisions on Your Behalf

- The patient has the right to formulate Advance Medical and/or Psychiatric Directives and appoint a surrogate to make health care decisions on his or her behalf to the extent permitted by law.
- A patient has the right to have a family member, friend, or other individual to be present with the patient for emotional support during the course of stay as appropriate and allowed by law.
- A patient has the right to have all patient's rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
- A patient has the right to expect hospital staff and practitioners who provide care in the hospital to comply

the tim
availab
includi
Social
rate.
• A patie
the hos
of any
care.

The Right

- A patie
rights,
in adva
possibl
• A patie
he or s
a spou
dome
and ha
any tim
• A patie
otherw
of race
identity
• MGL v
equal v
prefere

Patient R

- In addition
to take, wi
responsibi
• A patie
rules ar
conduc
• A patie
accura
• A patie
he or s
asking
• A patie
recomm
of treat
• A patie
about u
expect
• A patie
rights o
and pre
• A patie
accura
her sou
obligat
• A patie
for con