

# We Care About Your Experience with Us!



McLaren Flint has launched a new patient experience initiative called **CONNECT**. Our goal is to reach all patients by phone the next business day following their discharge.

These calls will come from 810-342-2910 and will be placed between 11 a.m. and 1 p.m. Patients will be asked 10 "safety" questions that revolve around medication, discharge and follow up care.

As part of our overall patient experience program, please note that some patients will also receive a second phone call about patient satisfaction.

All responses given are confidential.

We would like to thank our patients in advance for taking the time to provide us feedback. It will be used to make enhancements to our patient care processes.

***Thank you for choosing  
McLaren Flint for your  
health care needs!***

M-3852 (10/14)



FLINT

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