



#### **McLaren Print System Order**

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Order Date: 2022-07-25 User: Joanie Birdsall Phone: 517-975-3275

**Ship Location: MGL Outpatient Care Center** 

3520 Forest Rd. Lansing, MI 48910

Forms Quantity: 1

Paragon Dept No: 30350 Dept Name: EndoGI Company Number: 160

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Item Number: CPL-003

Item Description: Patient Rights & Responsibilities - Secure

Revision Date: 3/2022

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# PATIENT RIGHTS & RESPO

McLaren Greater Lansing (MGL) employees and medical staff strive to provide comprehensive, quality health care in a spirit of personal caresponsibility to provide adequate and appropriate care, to respect patients' rights, and to recognize a patient's responsibilities. In an effor and responsibilities have been developed.

MGL recognizes the right of the patient to exercise his/her rights while receiving care or treatment in the hospital without coercion, discrimination, or retaliation. A patient has the right to have a surrogate (a parent, guardian, next of kin, or legally authorized representative) exercise his/her rights when the patient is incapable of doing so, without coercion, discrimination, or retaliation.

### The Right to Access Care

 A patient will not be denied care on the basis of age, race, ethnicity, creed, color, ethnicity-national origin, religion, culture, language, sex, sexual orientation, gender identity or expression, physical or mental disability, HIV status, marital status, socioeconomic status, education, or source of payment. The patient has a right to receive a reasonable response to requests and needs for treatment or service.

### The Right to Make Decisions Involving Your Care

- The patient or surrogate decision maker has the right to participate in the development and implementation of his or her plan of care and actively participate in decisions regarding his or her medical care. To the extent permitted by law (determined by applicable State and Federal law), this includes the right to request and/or refuse treatment.
- Before a procedure or treatment is carried out, a patient has the right to receive as much information about any proposed treatment or procedure as needed to give informed consent or to refuse a course of treatment except in emergencies.
- A patient has the right to have an appropriate assessment and management of pain.

NOTE: MGL will take reasonable steps to determine the patient's wishes concerning designation of a representative to exercise the patient's right to participate in the development and implementation of the patient's plan of care and make informed decisions regarding his or her care. Unless prohibited by applicable State law:

## The Right to Information

· A patient has the right to receive information

## The Right to Personal Privacy and Confidentiality of Medical Treatment/Records

- A patient is entitled to full consideration of privacy concerning his or her medical care program. Case discussion, consultation, examination and treatment are confidential and should be conducted discreetly. The patient has the right to be advised as to the reason for the presence of any individual involved in his or her healthcare.
- A patient has a right to confidential treatment of all communications and records pertaining to his or her care and hospital stay. Written permission will be obtained before medical records can be made available to anyone not directly involved with a patient's care.
- A patient has the right to access, request amendment to, and receive an accounting of disclosures regarding his or her health information as permitted under applicable law.
- A patient has the right to be afforded privacy during personal hygiene activities, during treatments, and when requested, as appropriate.

#### The Right to Spiritual Beliefs

- A patient has the right to have cultural and personal values, beliefs and preferences respected.
- A patient has the right to request pastoral and/ or other spiritual care, which shall be respected and accommodated, as appropriate.

# The Right to Formulate Advance Directives (Medical Durable Power of Attorney) and to Appoint a Representative to Make Health Care Decisions on Your Behalf

- The patient has the right to formulate Advance Medical Directives and appoint a surrogate to make health care decisions on his or her behalf to the extent permitted by law.
- A patient has the right to have all patient's rights apply to the person who may have legal responsibility to make decisions regarding medical care on behalf of the patient.
- A patient has the right to expect hospital staff and practitioners who provide care in the hospital to comply with his or her directives.

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