

## McLaren Print System Order

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Order Date: 2022-09-07  
User: Lynsi Montgomery  
Phone: 15179758598

Ship Location: McLaren Lansing - Attn: Lynsi Montgomery 2nd fl # 2-340  
2900 Collins Rd  
Lansing, MI 48910

Brochures  
Quantity: 1000  
Paragon Dept No: 28550-1100  
Dept Name: OR  
Company Number: 160

Order Total Price: 209.00

Item Number: SURG-002  
Item Description: Surgical Welcome Letter  
Revision Date: 5/2022  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster:  
Misc Info: DS, Bleed, 32# Text



The brochure features a header image of a nurse in blue scrubs holding a clipboard. The main title is "DOING WHAT'S BEST." Below this, the text is organized into several columns and sections:

- Thank you for choosing McLaren Greater Lansing for your surgical procedure.** Our goal is to provide you with the highest level of care and service. Please let us know if we can be of any assistance.
- Your privacy is important to us.**
- A private tag is reserved for you before and after your surgical procedure.** Registered nurses will ask questions about your health to ensure your safety throughout surgery and anesthesia. Some questions will be repeated by several caregivers. It is the standard of care for each healthcare provider to verify your identity and your procedure before proceeding with any direct patient care.
- Prior to surgery, you will meet with your anesthesiologist and surgeon to complete your pre-procedure assessment.** They will answer any questions you and your family have. Your surgeon will also mark the surgical site with a special marker before going to the operating room.
- Your surgery has been scheduled for a specific time, and we do our best to maintain this schedule.** There are times when your procedure can start earlier, and other times when your procedure may be delayed by unforeseen circumstances. Our staff will do their best to keep you and your family aware of these changes.
- Visitor Information:** Visitors may be asked to return to the waiting room during certain procedures. It is important that your visitor stay in the family lounge during your procedure so that the surgical team can update them on your care throughout your stay. If a visitor must leave the lounge area, we ask that they please inform the surgical volunteer of where they are going and an estimated return time.
  - The cafeteria/lending machines are on the ground floor of the hospital.
  - Visiting hours - General visitation is 11 a.m. - 8 p.m. daily.
  - Early visitation hours are extended to family members of surgical patients.
  - WiFi available.
  - Convenient, free parking on campus.

The bottom section of the brochure is titled "HOSPITAL NAVIGATION" and includes:

- Restrooms:** Many times a urine specimen is needed as part of your surgery preparation. Please check at the volunteer desk before using the restroom.
- Telephone use:** There is a telephone in the surgical family lounge for making local calls. Dial 9, then the phone number. Cellular phones are allowed in the patient care area and lounges.
- Continued on back.

The McLaren Greater Lansing logo and "DOING WHAT'S BEST." slogan are repeated at the bottom of the page.

### Spec Info: