



## McLaren Print System Order

Order No: 72928 Order Date: 2022-10-10 **User: TINA PLAUTZ** Phone: 12486742259

Ship Location: Mclaren Oakland Waterford Medical Associates

5210 Highland Rd Suite 201

Waterford, MI 48327

**Brochures** Quantity: 100

Paragon Dept No: 73000

**Dept Name: Waterford Medical Associates** 

Company Number: 810

**Order Total Price: 34.19** 

Item Number: MHCC-537

Item Description: Interpreter Services Flyer

Revision Date: 09/2022

**Print:** Paper: Size: Fold: Finish: Drill: Poster: Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive

## What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disubilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

## When Are Interpreter Services Available?

For language availability, medical solety and timely communication, McLaren utilizes on demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTF). If there are technical difficulties or patient needs require an alternative approach, a member of management can assist to coordinate in person interpreter services.

Specific in the content of the second second

McLaron health-cure team.

Please violt www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.