

McLaren Print System Order

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 User: Tamara Auld
 Phone: 8106675575

Ship Location: McLaren Wound and Hyperbaric Center - Lapeer - ATTN: Tamara
 1295 Barry Dr. STE C
 Lapeer, MI 48446

Brochures
 Quantity: 1
 Paragon Dept No: 36610
 Dept Name: Wound Center
 Company Number: 110

Order Total Price: 7.00

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PATIENT RIGHTS AND RESPONSIBILITIES

McLaren Lapeer Region wants you to be a partner in your hospital care. We believe the more you know and the more you participate and talk with your doctors and healthcare team, the more effective and satisfactory your hospital experience will be. The following statements of rights and responsibilities will help you understand what you can expect from us and, in turn, what your responsibilities are as a patient. If at any time you or your advocate need help understanding or asserting your rights and responsibilities, please talk with your doctor or nurse.

ASSURING ACCESS TO CARE
 You have the right to receive consistent, respectful and medically necessary care and to not be discriminated against for any reason. You have the right to report privacy concerns and to file an appeal or request for a hearing, even in special situations, on reasonable notice or under special circumstances.

UNDERSTANDING YOUR CARE
 You have the right to know the names of all providers who care for you. You have the right to information about your diagnosis, treatment and possible medical outcomes. We encourage you to talk with your physician and healthcare team about procedures and treatments and their risks and benefits. Except in emergencies or in the following situations, you must sign or consent to all major procedures, and you have the right to change your mind and withdraw that permission at any time before the procedure.

REFUSING TREATMENT
 You have the right to refuse any treatment or medications, as permitted by law. The staff will help you understand the possible medical consequences of your refusal, but we do not guarantee the accuracy of any medical information. You have the right to be seen from medical professionals who are licensed and certified in their fields of practice. Patient records are owned by McLaren Healthcare professionals who will document the reason in your medical records and promptly tell your physician. Medication will be used for the reason and only under a physician's order.

DECIDING YOUR FUTURE
 You have the right to have an Advanced Directive, signed by the State of Michigan, which is a Written Plan of Advance Health Care Decision Making. This document expresses your wishes and preferences about your future care and names an alternate decision maker who will make healthcare decisions for you if you are unable to make your own decisions.

UNDERSTANDING BILLING AND PAYMENT
 You have the right to a full explanation of your hospital and service information about financial aid for healthcare. We are responsible for providing reasonable and timely information about methods of payment for hospital services or for working with the hospital to arrange payment.

Michigan Department of Licensing and Regulatory Affairs (LARA)
 Bureau of Community and Health Systems
 PO Box 30084
 Lansing, MI 48909
 • Call 800-893-8000 (toll free)
 • Visit www.lara.state.mi.us
 • Mail to: Office of Quality Monitoring, One Renaissance Boulevard, Chequamegon Towers, L 401-011
 • Fax to 800-793-8438 or
 • www.paincommission.org, using the "Support a Patient Safety Event" link in the "Action Center"

Spec Info: