

## McLaren Print System Order

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 G-3230 Beecher Rd, Suite 2  
 Flint, Michigan 48532

Brochures  
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## PATIENT RIGHTS AND RESPONSIBILITIES

As a patient of McLaren Northern Michigan and its subsidiaries, you have the following rights and responsibilities:

### PATIENT RIGHTS

**No discrimination.**  
 A patient will not be denied appropriate care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment.

**Selection of medical services.**  
 A patient is entitled to medical services in a hospital or in a health care facility. A copy of the fee schedule must be made available to patients. Services are provided in accordance with the Health Care Services Plan. A patient has the right to refuse to receive care. A patient may not be denied care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment. A patient may not be denied care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment. A patient may not be denied care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment.

**Confidentiality of records.**  
 A patient is entitled to confidential treatment of personal and medical records. A patient has the right to inspect and copy their records. A patient has the right to request that their records be kept confidential. A patient has the right to request that their records be destroyed. A patient has the right to request that their records be transferred to another health care provider.

**Privacy.**  
 A patient is entitled to privacy in the medical facility. In treatment and testing, the patient has the right to privacy.

**Respect.**  
 A patient is entitled to be treated with respect. In treatment and testing, the patient has the right to be treated with respect.

**Appropriate care.**  
 A patient is entitled to receive adequate and appropriate care.

**Informed decisions.**  
 A patient has the right to make informed decisions and to receive from the appropriate medical professional information about the nature, benefits, risks, and alternatives of treatment, diagnosis, and health care. A patient has the right to refuse treatment or to discontinue treatment at any time.

**Refusal of treatment.**  
 A patient is entitled to refuse treatment if the patient is of legal age and is of sound mind. A patient is entitled to refuse treatment if the patient is of legal age and is of sound mind. A patient is entitled to refuse treatment if the patient is of legal age and is of sound mind.

**Exercise of rights.**  
 A patient is entitled to exercise the rights of a patient as a patient and as a citizen. A patient has the right to participate in decisions about their care. A patient has the right to participate in decisions about their care.

**Experimental procedures.**  
 A patient is entitled to participate in experimental procedures. A patient is entitled to participate in experimental procedures. A patient is entitled to participate in experimental procedures.

**Explanation of the bill.**  
 A patient is entitled to receive and receive an explanation of the bill. A patient is entitled to receive and receive an explanation of the bill. A patient is entitled to receive and receive an explanation of the bill.

**Plan of care.**  
 A patient is entitled to receive information concerning the plan of care. A patient is entitled to receive information concerning the plan of care. A patient is entitled to receive information concerning the plan of care.

**Private communications.**  
 A patient is entitled to private communications. A patient is entitled to private communications. A patient is entitled to private communications.

**Survival activities.**  
 A patient has the right to participate in survival activities. A patient has the right to participate in survival activities. A patient has the right to participate in survival activities.

**Feedback from patients and others.**  
 A patient is entitled to provide feedback. A patient is entitled to provide feedback. A patient is entitled to provide feedback.

**No services by the patient.**  
 A patient is entitled to receive services. A patient is entitled to receive services. A patient is entitled to receive services.

**Information about McLaren Northern Michigan.**  
 A patient is entitled to information about McLaren Northern Michigan's role and services. A patient is entitled to information about McLaren Northern Michigan's role and services. A patient is entitled to information about McLaren Northern Michigan's role and services.

**Advance directives.**  
 A patient is entitled to receive information about designating another person to make decisions about the patient's care. A patient is entitled to receive information about designating another person to make decisions about the patient's care. A patient is entitled to receive information about designating another person to make decisions about the patient's care.

**Personal safety.**  
 A patient is entitled to receive appropriate safety as to the McLaren Northern Michigan's products and services.

**Transfer of care.**  
 A patient has the right to be transferred to another facility. A patient has the right to be transferred to another facility. A patient has the right to be transferred to another facility.

**Wife testing.**  
 A patient has the right to be tested for HIV infection. A patient has the right to be tested for HIV infection. A patient has the right to be tested for HIV infection.

**Pain control.**  
 A patient has the right to pain control. A patient has the right to pain control. A patient has the right to pain control.

### PATIENT RESPONSIBILITIES

**Medical history.**  
 A patient is responsible for providing honest and complete information about the patient's health and medical history. A patient is responsible for providing honest and complete information about the patient's health and medical history.

**Lack of understanding.**  
 A patient is responsible for understanding the nature and consequences of the patient's condition. A patient is responsible for understanding the nature and consequences of the patient's condition.

**Refusal of treatment.**  
 A patient has the right to refuse treatment. A patient has the right to refuse treatment. A patient has the right to refuse treatment.

**Following instructions.**  
 A patient is responsible for following the treatment plan. A patient is responsible for following the treatment plan. A patient is responsible for following the treatment plan.

**Changes of treatment.**  
 A patient is responsible for notifying the physician of any changes. A patient is responsible for notifying the physician of any changes. A patient is responsible for notifying the physician of any changes.

**Request for others and for property.**  
 A patient is responsible for notifying the physician of any changes. A patient is responsible for notifying the physician of any changes. A patient is responsible for notifying the physician of any changes.

**McLaren Northern Michigan rules and regulations.**  
 A patient is responsible for following the rules and regulations. A patient is responsible for following the rules and regulations. A patient is responsible for following the rules and regulations.

**Notice of withdrawal.**  
 A patient has the right to withdraw. A patient has the right to withdraw. A patient has the right to withdraw.

### Spec Info:

**Patient Safety Concerns Can Be Reported the Following Ways:**

Michigan Department of Licensing and Regulatory Affairs (LARA)

- Web: [www.lara.state.mi.us](http://www.lara.state.mi.us)
- Phone: 1-800-487-2000 (Toll-free)
- Email: [consumer@lra.state.mi.us](mailto:consumer@lra.state.mi.us)

The Joint Commission

- Web: [www.jointcommission.org](http://www.jointcommission.org)
- Phone: 1-800-554-2222
- Email: [patient.safety@jointcommission.org](mailto:patient.safety@jointcommission.org)

**McLaren**  
 NORTHWESTERN MICHIGAN

SAVING WHO'S NEXT™