

McLaren Print System Order

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PATIENT RIGHTS AND RESPONSIBILITIES

As a patient of McLaren Northern Michigan and its subsidiaries, you have the following rights and responsibilities:

PATIENT RIGHTS

No discrimination.
 A patient will not be denied appropriate care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or source of payment.

Selection of medical services.
 A patient is entitled to medical services in a hospital or health care facility that is licensed by the State of Michigan. A patient is also entitled to receive care in a hospital or health care facility that is not licensed by the State of Michigan, if the patient is transferred to that facility for care and the patient's medical record reflects that the patient was transferred to that facility for care. A patient is also entitled to receive care in a hospital or health care facility that is not licensed by the State of Michigan, if the patient is transferred to that facility for care and the patient's medical record reflects that the patient was transferred to that facility for care. A patient is also entitled to receive care in a hospital or health care facility that is not licensed by the State of Michigan, if the patient is transferred to that facility for care and the patient's medical record reflects that the patient was transferred to that facility for care.

Confidentiality of records.
 A patient is entitled to confidential treatment of personal and medical records and may refuse to allow access to personal records for health care or research purposes. A patient is also entitled to confidential treatment of personal and medical records and may refuse to allow access to personal records for health care or research purposes. A patient is also entitled to confidential treatment of personal and medical records and may refuse to allow access to personal records for health care or research purposes.

Privacy.
 A patient is entitled to privacy in the medical facilities, in treatment and in seeing the or her personal records.

Respect.
 A patient is entitled to be treated with respect, dignity and courtesy. A patient is also entitled to be treated with respect, dignity and courtesy.

Appropriate care.
 A patient is entitled to receive adequate and appropriate care.

Informed decisions.
 A patient has the right to make informed decisions and to receive from the appropriate medical professional information about the or her medical condition, proposed course of treatment, possible benefits, risks, and alternatives, and to refuse or accept treatment. A patient is also entitled to make informed decisions and to receive from the appropriate medical professional information about the or her medical condition, proposed course of treatment, possible benefits, risks, and alternatives, and to refuse or accept treatment.

Refusal of treatment.
 A patient is entitled to refuse treatment or to accept treatment on the or her own terms. A patient is also entitled to refuse treatment or to accept treatment on the or her own terms.

Exercise of rights.
 A patient is entitled to exercise the or her rights as a patient and as a citizen free from medical discrimination, coercion, harassment, or reprisal. A patient is also entitled to exercise the or her rights as a patient and as a citizen free from medical discrimination, coercion, harassment, or reprisal.

Experimental procedures.
 A patient is entitled to be informed of the risks and benefits of experimental procedures and to give or refuse consent to such procedures. A patient is also entitled to be informed of the risks and benefits of experimental procedures and to give or refuse consent to such procedures.

Explanation of the bill.
 A patient is entitled to receive and receive an explanation of the or her bill, regardless of the source of payment and to receive appropriate information relating to financial assistance available through McLaren Northern Michigan.

Plan of care.
 A patient is entitled to receive information concerning the or her continuing health needs and alternatives for meeting those needs and to have the right to participate in the development and implementation of the or her plan of care.

Private communications.
 A patient is entitled to communicate privately and confidentially with the or her physician, attorney, or any other person of the or her choice and to send and receive personal mail confidentially on the or her behalf at McLaren Northern Michigan, except for the patient's medical records, as noted in the patient's privacy notice in the medical record.

Survival activities.
 A patient may work, study, and participate in the activities of social, religious, and community groups at the or her discretion, unless restricted by the patient's condition, as noted in the patient's privacy notice in the medical record.

Feedback from patients and others.
 A patient is entitled to be free from verbal and physical abuse and from physical and chemical restraint, except those necessary and appropriate for the patient's protection or the protection of others, and to be free from verbal and physical abuse and from physical and chemical restraint, except those necessary and appropriate for the patient's protection or the protection of others.

No services by the patient.
 A patient is entitled to be free from performing services for McLaren Northern Michigan that are not included in the patient's plan of care.

Information about McLaren Northern Michigan.
 A patient is entitled to information about McLaren Northern Michigan's role and responsibilities, including patient care and services. A patient is also entitled to information about McLaren Northern Michigan's policies and procedures for infection, safety, and resolution of patient concerns.

Advance directives.
 A patient is entitled to receive information about designating another person to make decisions about the or her medical care at McLaren Northern Michigan if the patient is not capable of making decisions about the or her care. A patient may designate an advance directive and the patient's medical record shall reflect the patient's designation of the person to be the patient's medical proxy.

Personal safety.
 A patient is entitled to expect appropriate safety as to the McLaren Northern Michigan's products and environment.

Transfer of care.
 A patient may be transferred to another facility unless the patient or designee has provided a complete explanation of the need for the transfer.

Wife testing.
 A patient may not be tested for HIV infection without the patient's consent, unless a health professional at McLaren Northern Michigan believes the patient's condition, clinical condition, or other medical condition in the blood or other body fluids of the patient is such that testing for HIV infection is necessary for the patient's care and the patient's medical record reflects that the patient has been tested for HIV infection.

Pain control.
 A patient has the right to pain control that is appropriate to their situation and needs.

PATIENT RESPONSIBILITIES

Medical history.
 A patient is responsible for providing honest and complete information about the or her medical condition and about the or her past medical condition and treatment.

Lack of understanding.
 A patient is responsible for making a decision if the patient does not understand the nature of the or her condition or the description of the course of treatment proposed for the or her condition.

Refusal of treatment.
 A patient has the right to refuse treatment, but a patient who refuses treatment is responsible for the results of the decision to refuse treatment.

Following instructions.
 A patient is responsible for following the treatment plan recommended by the patient's health care team, including physicians, nurses, and therapists. The responsibility also includes following instructions and giving blood or other fluids to do so.

Charges for treatment.
 Regardless of the type of insurance the patient has, the patient is responsible for paying for the or her medical services for the medical treatment rendered at the patient or McLaren Northern Michigan.

McLaren Northern Michigan policies and regulations.
 A patient is responsible for following the rules and regulations of McLaren Northern Michigan regarding patient care and services.

Notice of withdrawal.
 A patient has the right to have a family member, representative, or the or her own physician notified in writing of the or her withdrawal.

Patient Safety Concerns Can Be Reported the Following Ways:

Michigan Department of Licensing and Regulatory Affairs (LARA)

- Web: www.michigan.gov/lara
- Phone: 1-800-487-2539 (Toll-free)
- Email: DLA@Michigan.gov

The Joint Commission

- Web: www.jointcommission.org
- Phone: 1-800-554-2222
- Email: patient.safety@jointcommission.org

McLaren Northern Michigan

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Spec. Info: Karmanos Cancer Institute / McLaren Northern Mi