



McLaren Oakland 50 North Perry Street Pontiac, MI 48342 (248) 338-5000 mclaren.org/oakland

Welcome to McLaren Oakland!

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On behalf of our medical team, I want to personally thank you for entrusting us with your health care. I know a hospital stay is not something you hope for, but know that we will do our absolute best to keep you informed about your care and make you as comfortable as possible.

Founded in 1953, our Pontiac campus has grown to be a comprehensive and expansive medical community that includes multiple outpatient facilities in addition to our inpatient hospital, which provides a range of clinical services, including emergency and Level II trauma care, cardiology, diagnostic imaging, physical and occupational therapy, cancer care, minimally invasive robotic surgery, and orthopedic services.

Our multidisciplinary team of health care providers are here and ready to care for you with compassion and urgency in a safe environment.

To help make your visit easier, you will find in this folder:

- Driving and parking directions from McLaren Clarkston to McLaren Oakland
- A drink voucher for one use in our Café on 4
- My personal business card

If you should need anything at all during your visit with us, please do not hesitate to reach out to me or a dedicated member of your care team. If your loved one would like an escort to their car at any time, they are always welcome to call Security at (248) 338-5193. Valet parking is free and available to all visitors.

Your experience is very important to us. At the end of your visit, you may receive a patient satisfaction survey to share your feedback. As our patient, by sharing your experience, you can help us consistently improve our care for future patients, their families and our community.

Sincerely,

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Tracey Franovich President and CEO McLaren Oakland