

**McLaren Print System Order**

**Order No: 79003**  
**Order Date: 2023-08-23**  
**User: Ivy Mosley**  
**Phone: 231-487-5553**

**Ship Location: McLaren Norther Urology**  
**560 W Mitchell, Ste. 125**  
**Petoskey, MI 49770**

**Brochures**  
**Quantity: 1**  
**Paragon Dept No: 50718**  
**Dept Name: McLaren Northern Urology**  
**Company Number: 10**

**Order Total Price: 8.00**

**Item Number: MHCC-537**  
**Item Description: Interpreter Services Poster**  
**Revision Date: 10/2022**  
**Print:**  
**Paper:**  
**Size:**  
**Fold:**  
**Finish:**  
**Drill:**  
**Poster: 11x17 lamiated**  
**Misc Info:**



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or patient needs require an alternative approach, a member of management can assist to coordinate in person interpreter services.

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.

**Spec Info:** Please visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: ATENCION a todos los pacientes, tanto a sus necesidades de servicios gratuitos de asistencia lingüística. Llame al (248) 440-2667.  
Arabic: نود على اهتمامنا لجميع المرضى الذين يحتاجون إلى خدمات الترجمة الفورية أو المكتوبة مجاناً. اتصل بنا على هاتفنا العربي على (248) 440-2667.  
Chinese: 我们致力于为所有患者提供免费的口译和笔译服务。请致电(248) 440-2667。