

**McLaren Print System Order** 

Order No: 80078 Order Date: 2023-10-03 **User: ASHLEY ERICKSON** Phone: 517-913-4010

Ship Location: Minimally Invasive Surgical Associates 1540 Lake Lansing Rd. Ste 104 Lansing, MI 48912 **Brochures** 

Quantity: 1 Paragon Dept No: 54510 Dept Name: Minimally Invasive Surgical Assoc. **Company Number: 810** 

**Order Total Price: 8.00** 

Item Number: MHCC-537 Item Description: Interpreter Services Poster Revision Date: 10/2022 Print: Paper: Size: Fold: Finish: Drill: Poster: 11x17 lamiated Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is what that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

## What Interpreter Services Does McLaren Offer?

Michaen provides free language services, offered in 240 plus languages to people whose primary languages is not English, such as qualified integraters and/or information written in other languages. We provide free ads and services to people with disabilities to communicate effectively with us, such as qualified sign language. interpreters or written information in other formats.

## When Are Interpreter Services Available?

For language availability, medical solvry and timely communication, McLaren utilizes on demand technology interpreter sonvices, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Exterpreting (DTP). If there are technical difficulties or patient needs require an alternative approach, a member of manupement can assist to coordinate in person interpreter services.

How Do I Request an Interpreter? Interpreter services can be requested through any member of your McLaron health care team.

## Specific: Passe visit www.mclaren.org/interpreter for additional information on non-docrimination at McLaren Health Care.

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