



PATIENT GUIDE

HEMATOLOGY, MEDICAL ONCOLOGY
AND RADIATION ONCOLOGY



THE FUTURE OF CANCER TODAY

Cancer used to be the word that no one wanted to say, but today's interconnected, proactive approach brings discussions about cancer out into the open where they should be. Now, patients and their care team work together to personalize treatments, access clinical trials and research, and consult with others around the state, the nation, and even the world.

MULTIDISCIPLINARY APPROACH

In addition to a full team of medical professionals, patients have access to a complement of the latest treatments, services, therapies, and clinical trials. Two dedicated departments – medical oncology and radiation oncology – improve patient outcomes through a multidisciplinary approach to care. Stereotactic Radiosurgery (SRS) is just one example of advanced technology available. Its speed, precision, and convenience frees patients from excessive radiation exposure and long appointments – outperforming the GammaKnife and CyberKnife.

THE BEST CARE CLOSE TO HOME

An important goal for Karmanos Cancer Institute at McLaren Northern Michigan was to streamline the treatment process, so patients can stay close to home whenever possible. Coordinating treatment and maintaining medical information can be slow and expensive when patients must travel elsewhere. This is why, thanks to one dedicated cancer network, our oncologists, hematologists, and surgeons are immediately connected with their colleagues throughout the Karmanos network. This single information system allows for long-distance consultations, speeds patient diagnoses, and maximizes the quality of treatment.

TREATING THE WHOLE PERSON

Each person and family system is unique and requires an individualized approach to cancer treatment. Karmanos Cancer Institute at McLaren Northern Michigan is committed to patients' unique needs through a number of specialized programs. Nurse navigation guides patients through the sometimes arduous task of managing the condition. Dietary specialists assist with changing needs due to the effects of treatment. An oncological social work focuses on the psychosocial aspects of all phases of the cancer care continuum including prevention, diagnosis, treatment, long-term survivorship, terminal care, and bereavement.

“When treating cancer, it is imperative that we find the absolute best in treatment options as they become available. As part of Karmanos Cancer Institute, the cancer team at McLaren Northern Michigan has access to the latest trials, research, and clinical studies. We are dedicated to providing our patients with the best care, both emotionally and physically. This will help move the way we treat cancer and provide better prevention, improved outcomes, and, hopefully, a cure.”

– ISAAC KAUFMAN, MD
Radiation Oncologist
and Medical Director
Karmanos Cancer Institute at
McLaren Northern Michigan

MAPS AND LOCATIONS

PETOSKEY

A dedicated Karmanos parking and clinic entrance are available for our hematology, oncology, and infusion patients.

Hematology & Medical Oncology

Located on the 1st floor of the Medical Office Building.
560 W. Mitchell Street, Suite 185
Petoskey, MI 49770
Phone: (231) 487-3390
Fax: (231) 487-3578

Infusion Center

Located on the 1st floor of the Medical Office Building.
560 W. Mitchell Street, Suite 101
Petoskey, MI 49770
Phone: (231) 487-4413
Fax: (231) 487-4414

Radiation Oncology

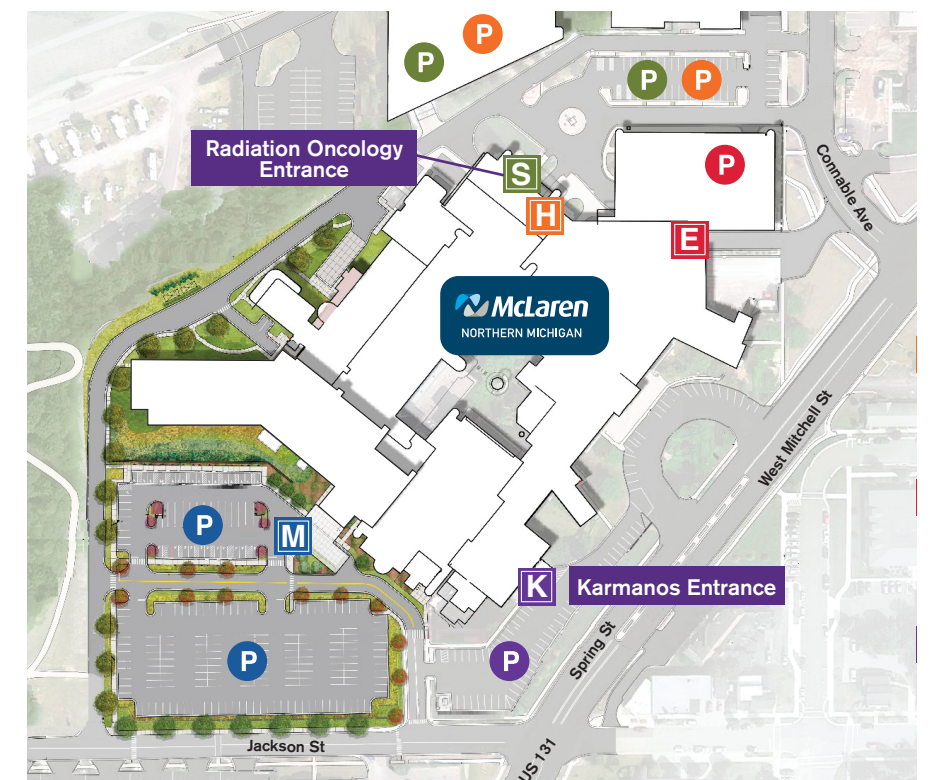
Parking structure available near the Hospital Surgery Center Entrance. Once in the hospital, take elevator to Lower Level.
416 Connable Avenue
Petoskey, MI 49770
Phone: (231) 487-4209
Fax: (231) 487-7840

CHEBOYGAN

Infusion Center
740 S. Main
Cheboygan, MI 49721
Phone: (231) 487-4413
Fax: (231) 487-4414

GAYLORD

Hematology & Medical Oncology | Infusion Center
918 N. Center Avenue
Gaylord, MI 49735
Phone: (231) 487-3610
Fax: (231) 487-4683





"Thanks to donor support through McLaren Northern Michigan Foundation's Oncology Basic Needs Program, we have been able to assist many patients with personal needs, so they can focus on treatment and healing."

- TAMI HIGHTOWER
Director of Oncology Services

TRANSPORTATION

For some, easing the transportation burden means maintaining a prescribed treatment plan. Lengthy courses of treatment can often interfere with daily routines or create transportation issues. The Karmanos Cancer Institute at McLaren Northern Michigan is committed to making sure that every patient receives treatment in the most convenient and effective way.

Transportation is available within a multi-county region for those who need it, taking patients to and from treatment sessions. Patients are able to keep appointments, for peace of mind and for better outcomes.

CARE VAN PROGRAM (CHEBOYGAN)

The Karmanos Cancer Institute at McLaren Northern Michigan has established a free transportation service for cancer patients who live in the Cheboygan area.

For more information, scheduling and availability call **(231) 487-4015**.

AMERICAN CANCER SOCIETY ROAD TO RECOVERY PROGRAM (GAYLORD)

Transportation is available to Gaylord area patients traveling from Gaylord to Petoskey for daily Radiation Therapy treatments.

For more information, scheduling and availability call **(989) 732-6232**.

ROAD TO RECOVERY (UPPER PENINSULA VAN)

Radiation Therapy patients traveling from the Upper Peninsula can may also access transportation.

For more information, scheduling and availability call **(906) 635-4351**.

AMERICAN CANCER SOCIETY VOLUNTEER DRIVER PROGRAM

If you are interested in utilizing a volunteer driver to get to/from treatment. Volunteer drivers may be available in your area.

For more information call **800-227-2345**.



ONCOLOGY CANCER RESEARCH

Karmanos Cancer Institute at McLaren Northern Michigan aggressively pursues advanced knowledge through involvement in clinical trials and through access to national and international trial data. For McLaren Northern Michigan patients, a Clinical Research Associate (CRA) RN presents and explains available clinical trials and guides patients through the process.

Taking part is voluntary. By participating in research studies, patients contribute to a better understanding of treatments and interventions, and help to improve future medical care.

The Human Research Protections Program (HRPP) is committed to protecting the rights and welfare of all those who volunteer to participate in research.

QUALITY RECOGNITION. SUPERIOR CARE.

McLaren Northern Michigan has assumed a prominent position in cancer care through a determined and focused pursuit of certifications, accreditations, and national initiatives.

HIGH-QUALITY CARE

ACCREDITATIONS

- **Joint Commission (JC)**
 - Accredited for an additional three years – 2026
- **Quality Oncology Practice Initiative (QOPI)**
 - Certified for three years – 2026
- **Pharmacy**
 - KSP, McLaren Health Care's Specialty Pharmacy, has earned full re-accreditation for specialty pharmacy from URAC through August 1, 2026
 - NABP's Healthcare Merchant Accreditation – preferred authorization to take payment over website/phone, renewed annually
 - ACHC Sterile Compounding Accreditation (three years) – Detroit and Farmington Hills
- **American College of Radiology (ACR)**
 - Karmanos Main and Farmington Hills passed accreditation
 - 100% of Karmanos Cancer Network passed accreditation



TREATING CANCER PATIENTS SINCE 1997

Karmanos Cancer Institute (KCI) at McLaren Northern Michigan is a respected leader in cancer care. As one of only two designated National Cancer Institute comprehensive cancer centers in Michigan, KCI is experienced in accepted and emerging cancer treatments, clinical trials and research. Patients can feel assured they are getting the best cancer care available from top physicians and specialists.

YOUR JOURNEY

While you and your family adjust to a new diagnosis, staff members are committed to helping you understand and manage your care plan. We are pleased to offer individualized support. As a patient, you are the central and most important member of your care team.

NURSE NAVIGATORS

A nurse navigator guides cancer patients through screening, diagnosis, surgery, therapy and recovery. The goal is education and support, empowering patients to make informed treatment decisions throughout their journey. Navigators access advanced software increasing speed, efficacy and coordination of individual treatment plans and focus on breast, lung, head and neck cancers.

NURSING TEAM

Nursing colleagues in medical and radiation oncology work hand-in-hand with patients, families, caregivers, medical care team and the community to assure that an appropriate care plan is developed and implemented to meet individual patient needs. The nursing team works collaboratively to educate patients and schedule medical care. Many nurses specialize in cancer care and are designated Oncology Certified Nurses (OCN). Nurses work directly with physicians, medical assistants, and the entire care team.

ONCOLOGY SOCIAL WORKER AND INTEGRATIVE THERAPIES

Social workers address the psychosocial needs of the patient and their families, advocating during all phases of cancer treatment. They help provide a sense of control, empowerment, and understanding. Integrative therapies are used with cancer treatments to treat the whole patient, which includes mind and body.

Integrative therapies place an emphasis on decreasing stress, anxiety and improving one's general sense of well-being.

- Problem-solving and coping strategies
- Coordination of care needs and resource referrals
- Educational resources and community programs
- Financial assistance and disability program info
- Advocacy support
- Outpatient counseling referrals
- Patient and caregiver support groups and services
- Cancer survivorship and wellness
- Support group program
- Guest and motivational speakers
- Advance directive counseling: making decisions about future care
- Healing Arts Program

NUTRITION COUNSELING

Nutritional needs vary depending on the disease, treatment and metabolism. It is important to know that not everyone has difficulty with nutrition. If you have

any questions about nutrition or how to eat during your cancer care, please discuss with your doctor or nurse. He or she may refer you to our registered dietitian who can help address your needs.

SPIRITUAL AND PASTORAL CARE

A sense of meaning, purpose and connection beyond oneself can help to improve quality of life and put problems in perspective. Each person's spiritual beliefs and experiences are nurtured in different ways. The McLaren Northern Michigan chaplain is available for counsel and guidance.

OUTPATIENT THERAPIES & REHABILITATION

Comprehensive, individualized treatments are designed to help patients decrease pain and improve function before, during and after treatment.

- Cancer rehabilitation program
- Physical, occupational, and speech-language therapy
- Lymphedema therapy
- Pelvic floor strengthening
- Fall prevention
- Strengthening and rehabilitation

McLAREN HOME CARE & HOSPICE

Health and wellness includes more than routine doctor visits and occasional hospital stays. McLaren Northern Michigan anticipates everyday needs by providing necessary inpatient and outpatient services including:

- Home Care
- Home Medical Equipment and Supplies

- Three retail locations and in-home delivery
- Infusion Services
- Respiratory Therapy
- Private Duty Services
- Palliative Care
- Hospice Care

RADIATION THERAPISTS

Radiation therapists work with radiation oncologists to provide daily radiation treatment under the doctor's prescription and supervision. They maintain daily records and regularly check treatment equipment to ensure proper working order.

MEDICAL PHYSICISTS

Trained with advanced degrees and specific credentialing, medical physicists work directly with radiation oncologists during treatment planning and delivery, overseeing the work of the dosimetrist to ensure that complex treatments are properly tailored for each patient. Medical physicists develop and direct quality control programs for equipment and procedures, ensuring radiation is delivered precisely and safely.

MEDICAL DOSIMETRISTS

Medical dosimetrists work with radiation oncologists and medical physicists to carefully calculate radiation dosing to ensure the tumor receives the prescribed amount. Using dedicated software, dosimetrists develop and optimize treatment plans that can best destroy the tumor while sparing healthy tissue.

YOUR JOURNEY

Every individualized care plan is unique to the particular situation, diagnosis and care needs.



PROVIDER SERVICES

- Hematology
- Medical Oncology
- Radiation Oncology



SURGICAL SERVICES

- General Surgery



ONCOLOGY NURSE NAVIGATORS

- Breast
- Lung
- Head/Neck

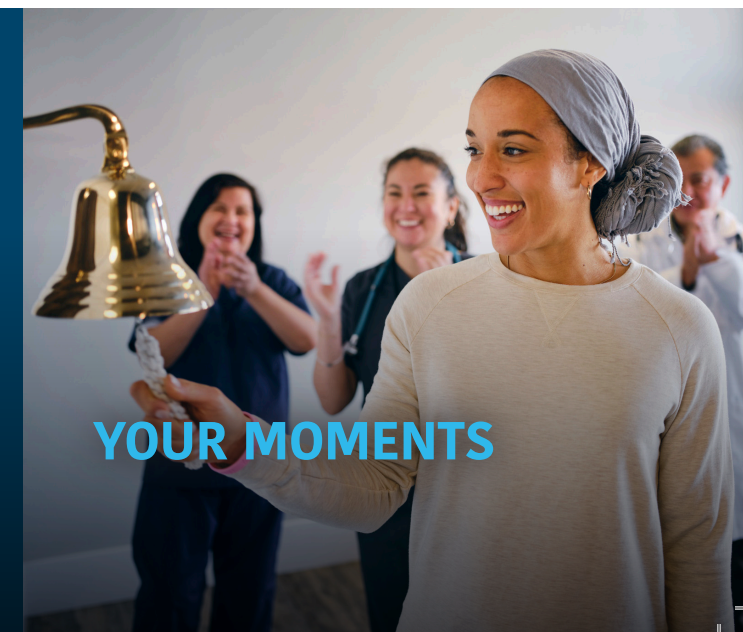


INFUSION THERAPY



SUPPORT SERVICES

- Support Groups
- Oncology Financial Counselor
- Oncology Dietitian
- Cancer Rehabilitation Program
- Physical, Occupational and Speech-Language Therapies
- Post-mastectomy Boutique and Products
- Genetics Testing
- Palliative and Hospice Care



YOUR MOMENTS