

PATIENT EXPERIENCE WEEK BINGO!

Happy Patient Experience Week! This week and every week of the year we appreciate all you do to improve the patient experience. During the week of April 29 - May 3 complete this bingo card. To win a prize submit a photo of your card to mmgpatientexperience@mclaren.org by Tuesday, May 7.

Nominate someone for an Experience Star Award	Post praise for someone on Viva	Give a patient a compliment	Give a co-worker a compliment	Collaborate with another department for a patient's benefit
Manage up another McLaren department	De-escalate a situation	Write a thank you note to your manager	Enter a "Good Catch" in Safety First	Eat lunch with your manager
Catch someone with a smile in their voice	Learn something non-medical about a patient	FREE SPACE	Lead a daily huddle	Write a thank you note to a co-worker
Help a patient set up access to the portal	Write a thank you note to a co-worker	Give a co-worker a compliment	Complete something on your rainy day or to-do list	Post a team selfie on Viva
Wear McLaren	Nominate someone for an Experience Star Award	Write down a positive or inspiring quote and post a photo of it on Viva	Write a thank you note to a provider	Catch someone with a smile in their voice