

**McLaren Print System Order**

Order No: 84897  
Order Date: 2024-04-24  
User: Julie Emerson  
Phone: 517-975-7714

Ship Location: McLaren Greater Lansing Attn: Julie Kraft-Emerson Patient Safety Clinical Risk LL-109  
2900 Collins Rd  
Lansing, MI 48910

Brochures  
Quantity: 1  
Paragon Dept No: 19300-1100  
Dept Name: Patient Safety Clinical Risk  
Company Number: 160

Order Total Price: 72.00

Item Number: CLINIC-001  
Item Description: Speak Up For Safety Cards  
Revision Date: 05/2023  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster:  
Misc Info: Pack of 500, 2.50x4.25, PolyPrint



**SPEAKING UP FOR SAFETY**

**Method 1 = Assertive Statement**

Get attention: Call the person by name.

Express concern: "I need clarity" or "I am concerned and uncomfortable."

State the problem: Be brief, clear, and objective.

- State in 10 seconds or less for immediate attention; do not hint and hope.
  - » "This is a safety issue."

Propose a solution: Use team words like "We"

**Spec Info:**

- Do not ask a yes/no question. If you don't know the solution, restate the problem while remaining within the scope of your clinical role.

**Method 2 = C-U-S Statement**

I am **CONCERNED**  
I am **UNCOMFORTABLE**  
This is a **SAFETY** issue