

McLaren Print System Order

Order No: 84973 Order Date: 2024-04-26 **User: Tracey Griffin** Phone: 2314877626

Ship Location: Burns Medical Office Building - Orthopedics Attn: Tracey Griffin 560 W Mitchell, Suite 560 Petoskey, MI 49770

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Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is what that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical solvry and timely communication, McLaren utilizes on demand technology interpreter sonvices, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Exterpreting (DTP). If there are technical difficulties or patient needs require an alternative approach, a member of manupement can assist to coordinate in person interpreter services.

How Do I Request an Interpreter? Interpreter services can be requested through any member of your McLaren health care toam.

Spec info: please deliver to my suite directly, not the mailroom. thank you, 1.02

