

McLaren Print System Order

Order No: 85018
Order Date: 2024-04-29
User: Tracey Griffin
Phone: 2314877626

Ship Location: Burns Medical Office Building - Orthopedics Attn: Tracey Griffin
560 W Mitchell, Suite 560
Petoskey, MI 49770

Brochures
Quantity: 5
Paragon Dept No: 50720
Dept Name: McLaren Northern Orthopedics
Company Number: 810

Order Total Price: 15.00

Item Number: MM-341
Item Description: AIDET Half Sheet - Cling
Revision Date: 04/2023
Print:
Paper:
Size:
Fold:
Finish:
Drill:
Poster:
Misc Info: 5.5x8.5 SS Cling



AIDET®

The main goal of AIDET® is to improve clinical outcomes and increase the experience for patients, providers, and employees.

Acknowledge: Greet the patient by name, make eye contact, and smile.

Introduce: Introduce yourself by name and role.

Duration: Provide a specific time for delay, next steps, and/or to receive a return call.

Explanation: Explain the process, what you are doing and/or what to expect next.

Thank you: Thank the patient and show appreciation.

MANAGING UP: Speak positively and communicate confidence in yourself, co-workers, providers, your department, and/or our company.

THE PROMISE: Make a personal commitment and/or take responsibility of a task or request.

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MM-351 (4/23) 

Spec Info: Please deliver directly to our suite and not the mail room