

**McLaren Print System Order** 

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Important Message from Medicare

Patient number:

## Patient name:

Your Rights as a Hospital Ingetient:

- You can receive Medicare covered services. This includes medically necessary hospital services and services you may need after you are discharged, if ordered by your doctor. You have a right to know about these services, who will pay for them, and where you can get them.
- You can be involved in any decisions about your hospital stay.
- You can report any concerns you have about the quality of care you receive to your CIO at LIVANTA 1-668-524-9900 or TTY 1-688-985-8775. The CIO is the independent wer authorized by Medicare to review the decision to discharge you
- You can work with the hospital to prepare for your safe discharge and arrange for services you may need after you leave the hospital. When you no longer need inpatient hospital care, your doctor or the hospital staff will inform you of your planned discharge trave
- You can speak with your doctor or other hospital staff if you have concerns about being discharged.

Your Right to Appeal Your Hospital Discharge:

- You have the right to an immediate, independent medical review (appeal) of the decision to discharge you from the hospital. If you do this, you will not have to pay for the services you receive during the appeal (except for charges like copeys and deductibles).
- If you choose to appeal, the independent reviewer will ask for your opinion. The revewer also will lock at your medical records and/or other relevant information. You do not have to prepare anything in writing, but you have the right to do so if you wish.
- If you choose to appeal, you and the reviewer will each receive a copy of a detailed explanation about why your obvered hospital stay should not continue. You will receive this detailed notice only after you request an appeal.
- If the QIO finds that you are not ready to be discharged from the hospital, Medicare will continue to cover your hospital services.
- If the QRO agrees services should no longer be overed after the discharge date, nether Neckere nor your Medicare health plan will pay for your hospital stay after noon of the day after the QRO notifies you of its decision. If you stop services no later than that time, you will avoid financial lability.
- If you do not appeal, you may have to pay for any services you receive after your discharge date.

## See page 2 of this notice for more information.



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