

MMG OPEN TO ALL PATIENTS

Safety, Visits and Testing

Scheduling Appointments

- Ask patient if they would prefer a telehealth visit (reference the [Phone Scheduling Scripting](#) for making an appointment)
- If patient is known COVID positive, it is recommended they don't come into the clinic until >5 days from symptom onset/positive test; unless provider decides otherwise (patient/visitor must wear mask when in clinics)

Waiting Rooms/Check-In Areas

- Cover your Cough sign
- Tissues and trash can
- Hand sanitizer
- Masks for those with respiratory symptoms
- Signage for separation of sick patients when feasible

Cleaning and Disinfection – Waiting Rooms

- Clean and disinfect the waiting room/check-in areas when visibly soiled **and** at regular intervals (e.g., mid-day/end of day) with a focus on high-touch surfaces
- Clean pens before patient use

Patient Placement/Exam Rooms

- Rooms used for respiratory specimen collection, nebulizers or MDIs should have a HEPA room filter running during clinic hours when possible
- Reminder to purchase replacement filters and change them per manufacturer's instructions
- Contact the team that evaluates your electrical equipment. This machine will need to be reviewed and tagged
- Please reference Donning and Doffing PPE Resources [Donning and Doffing PPE](#)

Patient Equipment

- Only use disposable mouth pieces for spacers, nebulizers and single patient-use MDIs. Discard after one patient use.

Cleaning and Disinfection – Patient Rooms

- Thoroughly clean all exam rooms after every patient (refer to: [Exam Room & Procedure Room Cleaning](#))

ISOLATION MADE EASY

Isolation	Contact Precautions	Contact Plus Precautions	Droplet Precautions	Droplet Plus Precautions	Airborne Precautions
Infection/condition (Not all inclusive) Always use Standard Precautions	Suspected/Confirmed: <ul style="list-style-type: none"> • Bed bugs until contained • Lice • Scabies • Impetigo • Draining wounds that cannot be contained • Multi-drug resistant organisms (MDROs): Methicillin-resistant Staphylococcus aureus (MRSA) 	Suspected/Confirmed: <ul style="list-style-type: none"> • Clostridioides difficile (C. diff) • Norovirus • Diarrhea of unknown etiology 	Suspected/Confirmed: <ul style="list-style-type: none"> • Influenza • Influenza-like illness • Pertussis • German measles (Rubella) • Mumps Ask patient/visitor to wear a surgical mask	Suspected/Confirmed: <ul style="list-style-type: none"> • COVID • RSV Ask patient/visitor to wear a surgical mask	Suspected/Confirmed: <ul style="list-style-type: none"> • Active tuberculosis (TB) • Measles (Rubeola) • Chickenpox (Varicella) • Disseminated shingles • Localized shingles in immunocompromised patient Ask patient/visitor to wear a surgical mask
Hand hygiene	Hand sanitizer OR soap & water	Soap & water ONLY	Hand sanitizer OR soap & water	Hand sanitizer OR soap & water	Hand sanitizer OR soap & water
Gown and gloves	X	X		X	*Gloves/Gown if suspected/confirmed Chickenpox, disseminated shingles or localized shingles in immunocompromised patient.
Respiratory Protection			Surgical/Procedural Mask	N95 respirator preferred* *Surgical/Procedural Mask acceptable if N95 not available	N95 or higher respirator
Eye Protection <i>(cannot use regular eyeglasses)</i>			*Eye protection if AGP occurs	X	*Eye protection if AGP occurs
Special instructions		Use Bleach-based facility-approved disinfectants	Note: always use standard precautions; additional PPE may be required depending on risk of splash/splatter. AGP definition: Aerosol Generating Procedure (e.g. CPR, open airway suctioning)		
Patient placement	Private room, isolation sign posted	Private room, isolation sign posted	Door closed, isolation sign posted	Door closed, isolation sign posted	Door closed, isolation sign posted (place in negative pressure room if available)
Potential room delay	<ul style="list-style-type: none"> • No room delays for next patient* *unless concern for bed bug infestation – see Bed Bugs Tip Sheet		<ul style="list-style-type: none"> • Able to clean immediately after patient leaves the room AND wearing appropriate PPE • No room delays for next patient if no AGP occurred • If AGP occurred, room to be shut down prior to next patient. Time requirement starts when AGP ends: <ul style="list-style-type: none"> • 35 mins for pos/neg pressure rooms • 2 hours for neutral pressure rooms 		<ul style="list-style-type: none"> • Able to clean immediately after patient leaves the room AND wearing appropriate PPE • Room to be shut down prior to next patient. Time requirement starts when patient leaves: <ul style="list-style-type: none"> • 35 mins for pos/neg pressure rooms • 2 hours for neutral pressure rooms

Questions/Concerns: contact MMG Infection Prevention at: 517-913-1141 or MMGInfectionPrevention@mclaren.org