

KEY PHONE NUMBERS

Ambulance/EMS	9-1-1
Admitting	(989) 894-6515
Behavioral Health	(989) 894-3911
Billing	(844) 321-1557
Center for Rehabilitation	(989) 667-6600
Central Scheduling	1 (800) McLaren
Diabetes Education	(989) 894-9528
Diagnostic Imaging/Radiology	(989) 894-3080
Discharge	(989) 894-3180
Emergency Department	(989) 894-3111
Financial Clearance/Estimations	1 (800) McLaren
Financial Counselor	(989) 894-3109
Gift Shop	(989) 894-3198
Medical Records	(989) 894-3873
Pain Management Center	(989) 667-3350
Patient Experience Director	(989) 894-3828
Patient Information	(989) 894-3333
Pharmacy	(989) 894-3744
Physician Referral	(877) 411-2762
Security and Lost & Found	(989) 894-3762

Still unsure? Call our main operator at (989) 894-3000, and they will help connect you.

Connect with myMcLarenchart

McLaren Bay Region believes in empowering patients to manage their health by providing convenient access to their health information. That's why we've created MyMcLaren Chart, a secure online portal where patients can access their medical information. With a free MyMcLaren Chart account, patients can:

- Access their medical information 24 hours a day, seven days a week
- Review clinical summaries and care instructions about recent visits
- Get lab and test results
- Find answers to more frequently asked questions
- Patients can sign in, self-register or request proxy access

All you need to create a MyMcLaren Chart is to provide a valid email address and once you are registered, visit mclaren.org/PORTAL to access your health information any time.



YOU ARE PART OF THE TEAM

The goal of this patient guide is to help you get engaged and become an active participant in your healthcare. The best way to help us help you is to:

COMMUNICATE It's your health; don't be afraid to ask your doctors and nurses questions. Our goal is to keep you well informed.

PARTICIPATE You are the center of your healthcare team. So ask questions, understand your treatment plan and medications and communicate with your doctors and nurses.

APPRECIATE There are hundreds of people in the hospital who need help. Please be patient as doctors and nurses attend to everyone.

WE'RE HIRING! COME JOIN OUR TEAM

SCAN THE QR CODE FOR A COMPLETE LIST OF CURRENT JOB OPENINGS



1900 Columbus Ave | Bay City, MI 48708
(989) 894-3000

mclaren.org/BayRegion

PROUDLY PROVIDING AWARD-WINNING CARE FOR OUR COMMUNITY

WELCOME!

Thank you for entrusting your care to McLaren Bay Region. We will do whatever we can to make your visit a healing experience. This guide contains much of the important information you will need, but if you have additional questions, please reference the list of key phone numbers to learn more.

Our team looks forward to guiding you and assisting you on your journey to better health. From the providers, staff and volunteers of McLaren Bay Region, we hope you have best possible experience while visiting our hospital!

PARKING

Patient and visitor lots are located immediately to the west and south of our hospital. Please follow parking signs located throughout the grounds.

McLaren Bay Region is smoke-free – please extinguish all smoking materials before exiting your vehicle.

CARING FOR OUR COMMUNITY

McLaren Bay Region has a history of providing excellent care for our community. Please visit mclaren.org/BayRegion and click on **Events** to view a listing of classes, health screenings and events that can help you on the path to better health.

- Balance screenings
- Cancer screenings (breast, colorectal, prostate, skin)
- Childbirth education
- Community education classes
- Diabetes education
- Heart health and stroke screenings
- Injury prevention programs
- Peripheral vascular disease (PVD) screenings
- Physician referrals
- Sports physicals/concussion management programs
- Support groups
- Volunteer opportunities

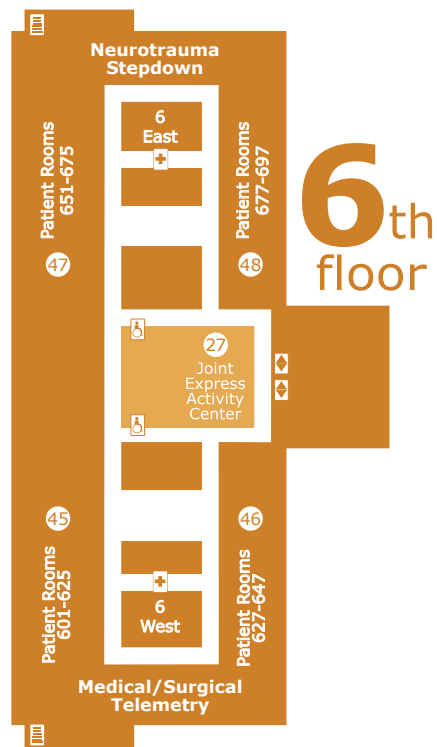
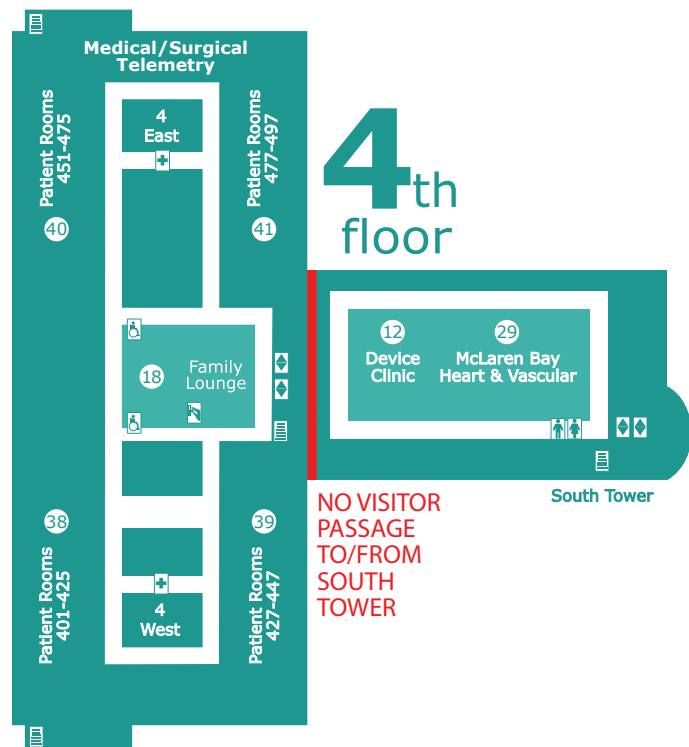
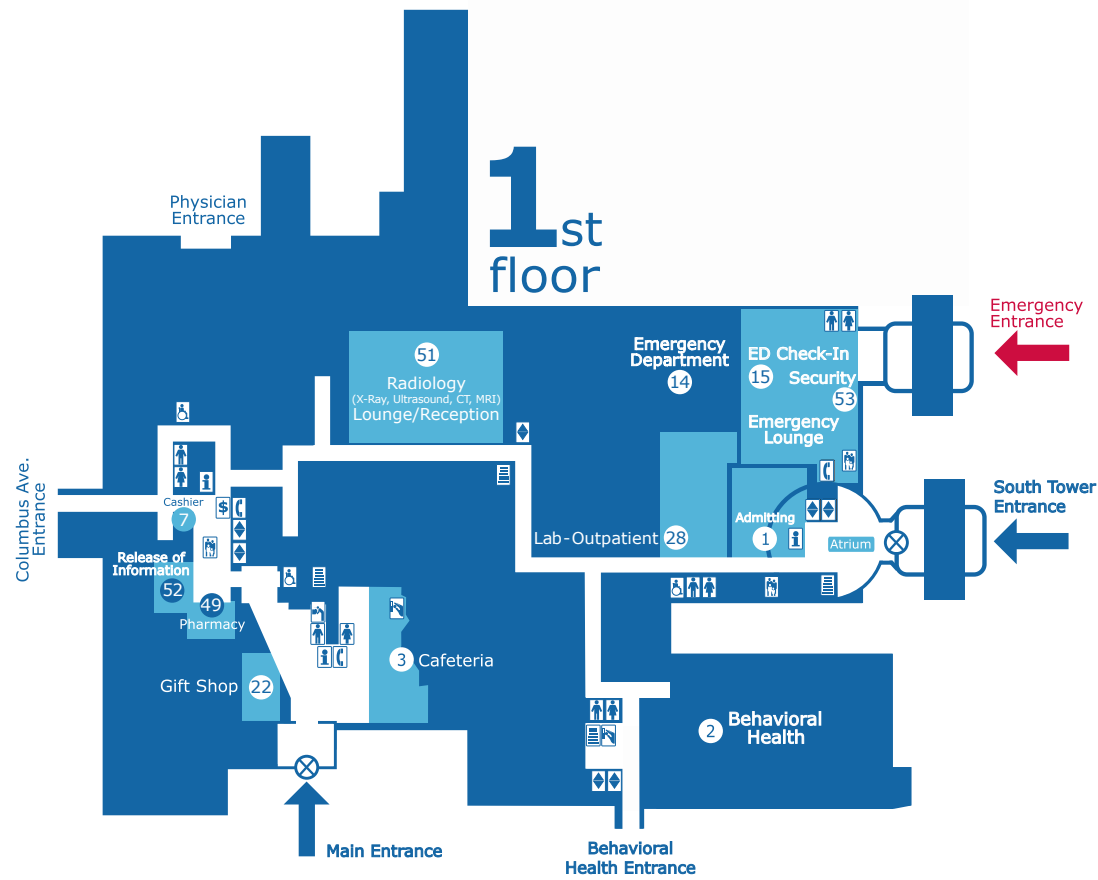


SCAN TO VIEW UPCOMING
COMMUNITY HEALTH EVENTS



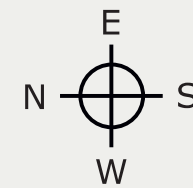
WANT TO THANK
A TEAM MEMBER?
SCAN THE QR CODE





LEGEND

- Restrooms
- Handicap Restroom
- Information
- Visiting Lounge
- ATM Machine
- Nurses Station
- Drinking Fountain
- Elevator
- Vending Machine
- Stairs
- Telephone



DEPARTMENT	FLOOR	DEPARTMENT	FLOOR
1 Admitting	1	29 McLaren Bay Heart & Vascular	4
2 Behavioral Health	1	30 Neuro - Intensive Care (NICU)	2
3 Cafeteria	1	31 Nuclear Medicine	2
4 Cardiac Neuro	2	32 Patient Rooms 217-235	2
5 Cardiac-Neuro-Stress Check-In	2	33 Patient Rooms 253-279	2
6 Cardiovascular Family Lounge	2	34 Patient Rooms 281-295	2
7 Cashier	1	35 Patient Rooms 301-311	3
8 CCU/ICU Family Lounge	2	36 Patient Rooms 351-375	3
9 CCU (Critical Care Unit)	2	37 Patient Rooms 377-397	3
10 Chapel	5	38 Patient Rooms 401-425	4
11 Children's Lounge	2	39 Patient Rooms 427-447	4
12 Device Clinic	4	40 Patient Rooms 451-475	4
13 Echo/EEG	2	41 Patient Rooms 477-497	4
14 Emergency Dept	1	42 Patient Rooms 527-547	5
15 Emergency Dept. Check-In	1	43 Patient Rooms 531-575	5
16 Family Birthplace	3	44 Patient Rooms 577-597	5
17 Family Lounge	2	45 Patient Rooms 601-625	6
18 Family Lounge	4	46 Patient Rooms 627-647	6
19 Family Lounge	3	47 Patient Rooms 651-675	6
20 Family Lounge (Family BirthPlace)	3	48 Patient Rooms 677-697	6
21 Geri Psych	3	49 Pharmacy	1
22 Gift Shop	1	50 Post-Anesthesia Care Unit (PACU)	2
23 Hospice Rooms	3	51 Radiology	1
24 Human Resources/Employee Health	2	52 Release of Information	1
25 ICU (Intensive Care Unit)	2	53 Security	1
26 Inpatient Dialysis 501-503	5	54 Surgery-Endo-Minor Procedure Check-In	2
27 Joint Express Activity Center	6	55 Surgery-Endo-Minor Procedure Lounge	2
28 Lab - Outpatient	1		