

McLaren Print System Order

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PATIENT RIGHTS AND RESPONSIBILITIES

As a patient of McLaren Central Michigan and its subsidiaries, you have the following rights and responsibilities:

PATIENT RIGHTS

No discrimination.
A patient will not be denied appropriate care on the basis of race, religion, color, national origin, sex, age, disability, marital status, sexual preference, or social status.

Inspection of medical records.
A patient or family member is entitled to inspect or receive for a reasonable fee a copy of his or her medical records unless it is exempt from release under the Freedom of Information Act. A patient or family member is also entitled to request a copy of his or her medical records in a format that is accessible to him or her. A patient or family member is also entitled to request a copy of his or her medical records in a format that is accessible to him or her. A patient or family member is also entitled to request a copy of his or her medical records in a format that is accessible to him or her.

Confidentiality of records.
A patient or family member is entitled to confidential treatment of personal and medical information. A patient or family member is also entitled to request a copy of his or her medical records in a format that is accessible to him or her. A patient or family member is also entitled to request a copy of his or her medical records in a format that is accessible to him or her.

Privacy.
A patient is entitled to privacy in the patient facility, in treatment and in caring for his or her personal records.

Research.
A patient is entitled to the extent feasible to treatment and caring for his or her personal records in a confidential, secure, and safe environment.

Appropriate care.
A patient is entitled to receive adequate and appropriate care.

Informed decisions.
A patient has the right to make informed decisions and to receive from the appropriate individuals, information about his or her medical condition, proposed course of treatment, anticipated benefits, and possible risks for treatment, or to refuse the patient care. Anticipated costs relating to the patient's medical condition, as well as the patient's financial or the medical agency, a patient is entitled to receive information for use in making his or her decisions.

Refusal of treatment.
A patient is entitled to refuse treatment to the extent permitted by law, and to be informed of the consequences of any refusal. However, when a patient of treatment program, McLaren Central Michigan or the physician may provide emergency care, and according to a patient's condition, McLaren Central Michigan or the physician may terminate the relationship with the patient.

Exercise of rights.
A patient is entitled to exercise his or her rights as a patient and as a child. His or her medical, reproductive, genetic, occupational, or financial information, and other information, including the right to independent medical decisions, shall not be infringed.

Equipment procedures.
A patient is entitled to information concerning equipment procedures presented at all times of his or her care and shall have the right to refuse the equipment unless otherwise indicated by the medical staff.

Expansion of the list.
A patient is entitled to information concerning the following rights and responsibilities:

Right of care.
A patient is entitled to receive information concerning his or her continuing health care and to participate in the development and implementation of his or her plan of care.

Oral communications.
A patient is entitled to receive oral communications and consultations with his or her physician, physician's office, or other person if he or she desires and to have McLaren Central Michigan or the physician's office notified of his or her physician's office.

Social activities.
A patient may meet with and participate in the activities of social religious and community groups if he or she desires and if the physician's office is notified of his or her physician's office.

Freedom from restraint and abuse.
A patient is entitled to be free from physical and chemical restraints from physical and chemical restraints, except those restraints authorized by the patient's physician in the medical record for a specified and limited time, or to be held in a way that is intended to restrict the patient from going to work or to school.

No services for the patient.
A patient is entitled to be free from performing services for McLaren Central Michigan that are not included in the patient's plan of care.

Information about McLaren Central Michigan.
A patient is entitled to information about McLaren Central Michigan's history and capabilities, including current care and conditions in patient in connection with McLaren Central Michigan's services and procedures for infection, disease and sanitation of patient contacts.

Advance directives.
A patient is entitled to receive information about designating another person to make decisions about his or her medical care at McLaren Central Michigan. A patient may also be entitled to receive information about designating another person to make decisions about his or her medical care at McLaren Central Michigan. A patient may also be entitled to receive information about designating another person to make decisions about his or her medical care at McLaren Central Michigan.

Personal safety.
A patient is entitled to expect reasonable safety as to the McLaren Central Michigan's policies and environment.

Transfer of care.
A patient may not be transferred to another facility unless the patient or designee has consented to complete transportation of the patient to the transfer.

Self-testing.
A patient may not be tested for HIV infection without the patient's consent, unless a health care provider at McLaren Central Michigan obtains the patient's consent. However, a patient may be tested for HIV infection in the blood or other body fluids of the patient, if such testing is necessary for the patient's care.

Right to refuse.
A patient has the right to refuse care that is appropriate to their situation and needs.

Notice of admission.
A patient is entitled to receive a family locator or representative and his or her own physician's contact information.

PATIENT RESPONSIBILITIES

Medical history.
A patient is responsible for providing honest and complete information about his or her current condition and about his or her past medical condition and treatment.

Lack of understanding.
A patient is responsible for taking a course of treatment if the patient does not understand the importance of his or her condition or the importance of the course of treatment proposed for his or her condition.

Refusal of treatment.
A patient has the right to refuse treatment, but a patient who refuses treatment is responsible for the results of the decision to refuse treatment.

Following instructions.
A patient is responsible for following the treatment plan recommended by the patient's health care team, including physicians, nurses, and therapists. This responsibility also includes keeping appointments and giving notice when unable to do so.

Changes for treatment.
Responsibility for the care of the patient lies with the patient. It is responsible for giving his or her physician, physician's office, or the medical condition, including the patient at McLaren Central Michigan.

Responsibility for others and for property.
A patient is responsible for being responsible for the rights of other patients and for McLaren Central Michigan's property. This responsibility, primarily, recognizes that other patients may be harmed by using inappropriate or dangerous. Each patient is also responsible for being responsible for McLaren Central Michigan property.

Compliance with rules and regulations.
A patient is responsible for complying with the rules and regulations of McLaren Central Michigan regarding the use of services and facilities.

Patient Safety Concerns Can Be Reported the Following Ways:

If necessary, or conflicts arise contact a supervisor as soon as possible for assistance. If you are not satisfied with this response or would like another option contact Patient Relations at 1-800-772-4735.

Michigan Department of Licensing and Regulatory Affairs (LARA)
7 West
Health Facilities Complaints
PO Box 30000
Lansing, MI 48206
Phone: (313) 286-8000 Fax: (313) 763-6000
E-mail: MCMD-Complaints@Michigan.gov

The Joint Commission
7 West
Office of Quality Monitoring
One Renaissance Boulevard
Columbus, Indiana 47201
E-mail: Joint-Survey@SafetyConcern.com or on the Joint Commission's Survey page: www.jointcommission.org

 McLaren
CENTRAL MICHIGAN

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