



FAMILY MEDICINE

STATEMENT OF CLIENT RIGHTS

- 1) Each client has impartial access to treatment, regardless of race, religion, sex, ethnicity, age, or handicap.
- 2) The personal dignity of each client is recognized and respected in providing care and treatment.
- 3) Each client receives individualized treatment, including at least the following:
 - a. provision of adequate and humane services regardless of the source(s) of financial support,
 - b. provision of services within the least restrictive environment possible,
 - c. provision of an individualized treatment plan,
 - d. periodic review of the client's treatment plan,
 - e. provision of an adequate number of competent, qualified and experienced professional clinical staff to supervise and implement the treatment plan.
- 4) Each client over 12 years of age and their parents, relatives, or guardians have the right to actively participate in planning for treatment.
- 5) Each client has the right to have maintained a complete, up-to-date record of his/her condition and treatment.
- 6) Each client has the right to request the opinion of a consultant at his/her expense or to request an in-house review of the individual treatment plan, as provided in specific procedures of the organization.
- 7) Each client is informed of his/her rights in a language that he/she understands.
- 8) Each client receives a written statement of his/her rights.
- 9) Each client has the right to refuse to participate in any research project without compromising the client's access to organization services.
- 10) Each client has the right, to the extent permitted by law, to refuse specific medications or treatment procedures.
- 11) Each client has the right to understand the McLaren Family Practice Center's responsibility when he/she refuses to participate in a given type of treatment.
- 12) Each client has the right to know the cost, itemized when possible, of services rendered.
- 13) Each client has the right to know the organization's rules and regulations applicable to the client's conduct.
- 14) Each client has the right to initiate a complaint or grievance procedure and the appropriate means of requesting a review of the complaint.

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- 15) Each client has the right to be protected from physical, sexual and other abuse.
- 16) Each client has the right to refuse to be fingerprinted, photographed or recorded on film or tape unless he/she has given written consent.

CONFIDENTIALITY

- 1) Each client has the right to have their treatment record and all information about them kept confidential in accordance with relevant laws.
- 2) Each client has the right to privileged communication with those who examine and treat them; information that is provided may not be disclosed unless the client agrees in writing to its disclosure or unless required by applicable law or court order decision or in cases of life-threatening emergency.

Client's Name

Date