

**McLaren Print System Order**

Order No: 87160  
Order Date: 2024-07-23  
Order Request Date:  
User: Kimberly Strauss  
Phone: 2483385021

Ship Location: McLaren Oakland - East Tower Lobby Attn: Kim Strauss  
50 North Perry St  
Pontiac, MI 48342

Brochures  
Quantity: 3  
Paragon Dept No: 14765  
Dept Name: Patient Access  
Company Number:

Order Total Price: 24.00

Item Number: MHCC-537  
Item Description: Interpreter Services Poster  
Revision Date: 10/2022  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster: 12x18 laminated  
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or patient needs require an alternative approach, a member of management can assist to coordinate in-person interpreter services.

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.



Please visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: 800.406.6226 o habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (248) 842-2667.  
عربي: 800.406.6226 أو تكلم بالعربية، تتوفر لك خدمات مساعدة لغوية مجانية. اتصل بـ (248) 842-2667.  
Chinese: 800.406.6226 或中文普通话服务热线，请致电(248) 842-2667

**Spec Info:**