

McLaren Print System Order

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User: Denise Papak
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Ship Location: McLaren Oakland Oxford Primary Care
385 N Lapeer Rd
Oxford, MI 48371

Brochures
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Paragon Dept No: 73600
Dept Name: Oakland Oxford Primary Care
Company Number: 810

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Item Number: MHCC-537
Item Description: Interpreter Services Poster
Revision Date: 10/2022
Print:
Paper:
Size:
Fold:
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Drill:
Poster: 11x17 paper
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or patient needs require an alternative approach, a member of management can assist to coordinate in person interpreter services.

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.

Spec Info: Please visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.



Spanish: ATENCION a todos los pacientes, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (248) 942-2667.
Arabic: نود على مساعدة المرضى الذين لا يتحدثون اللغة الإنجليزية مجاناً. يرجى الاتصال بـ (248) 942-2667.
Chinese: 我们为您提供免费的中文语言服务。如有需要，请拨打(248) 942-2667。