

**McLaren Print System Order**

**Order No: 89362**  
**Order Date: 2024-10-30**  
**User:**  
**Phone: 517-975-7800**

**Ship Location: McLaren Greater Lansing KCI**  
**3520 Forest Rd**  
**Lansing, MI 48910**

**Brochure**  
**Quantity: 2**  
**Paragon Dept No: 27905**  
**Dept Name: Radiation Oncology**  
**Company Number:**

**Order Total Price: 11.00**

**Item Number: MHCC-537**  
**Item Description: Interpreter Services Poster**  
**Revision Date: 10/2022**  
**Print:**  
**Paper:**  
**Size:**  
**Fold:**  
**Finish:**  
**Drill:**  
**Poster: 11x17 paper**  
**Misc Info:**



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed on the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240 plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services to people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or patient needs require an alternative approach, a member of management can assist to coordinate in person interpreter services.

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.

**Spec Info: 1st floor KCI building** for additional information on non-discrimination at McLaren Health Care.

Spanish: ATENCION a habla española, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 642-2667.  
Arabic: نود أن نقدم لك خدمة الترجمة الفورية مجاناً. نحن نقدم خدمات الترجمة الفورية مجاناً. اتصل بنا على (800) 642-2667.  
Chinese: 我们为您提供免费的中文翻译服务。如需更多帮助，请拨打(800) 642-2667。