

**McLaren Print System Order**

Order No: 89667  
Order Date: 2024-11-08  
User: Graphics Dept  
Phone: 810-342-5592

Ship Location: McLaren Flint Attn: Leslie Toldo  
401 S Ballenger Hwy  
Flint, MI 48532

Brochure  
Quantity: 10  
Paragon Dept No: 17805  
Dept Name: Marketing  
Company Number:

Order Total Price: 3.42

Item Number: MHCC-537  
Item Description: Interpreter Services Flyer  
Revision Date: 11/2024  
Print:  
Paper:  
Size:  
Fold:  
Finish:  
Drill:  
Poster:  
Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

**What Interpreter Services Does McLaren Offer?**

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

**When Are Interpreter Services Available?**

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

**Spec Info:**

**How Do I Request an Interpreter?**

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma de su familia es vital, tanto como la comunicación con los miembros de su equipo de atención médica. McLaren ofrece servicios gratuitos de asistencia lingüística en más de 240 idiomas para personas cuyo idioma principal no es el inglés, como intérpretes calificados y/o información escrita en otros idiomas. También ofrecemos ayudas y servicios gratuitos para personas con discapacidades que necesitan comunicarse efectivamente con nosotros, como intérpretes de lenguaje de señas calificados o información escrita en otros formatos.

Chinese: 语言是家庭沟通的关键，也是与医疗团队成员有效沟通的关键。我们提供免费的口译和笔译服务，支持240多种语言。我们还提供无障碍沟通服务，包括手语翻译和盲文材料。如有技术困难或患者需要替代方案，我们的管理人员可以帮助协调现场人工口译服务。