

McLaren Print System Order

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User: Mary Bitzer
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Ship Location: McLaren Fenton CMC Primary Care / ATTN Mary Bitzer
2420 Owen Rd, Suite A
Fenton, MI 48430

Brochure
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Paragon Dept No: 50013
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Company Number:

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Item Number: MHCC-537
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Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

Spec Info:

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit www.mclaren.org/interpreter for additional information on non-discrimination at McLaren Health Care.

Spanish: El idioma es vital para su atención médica. Es esencial que pueda participar plenamente en su atención médica a través de una comunicación comprensible y respetuosa con todos los miembros de su equipo de atención médica. Como paciente, tiene el derecho y la responsabilidad de estar bien informado sobre la atención médica que recibirá.

Arabic: اللغة هي أساس الرعاية الصحية. من الضروري أن تتمكن من المشاركة بفعالية في رعايتك الصحية من خلال التواصل الفعّال مع جميع أعضاء فريق الرعاية الصحية. كمرضى، لديك الحق والمسؤولية في أن تكون على دراية جيدة بالرعاية الصحية التي ستحصل عليها.

Chinese: 语言是医疗保健的基础。至关重要的是，您能够与医疗团队的所有成员进行有效且尊重的沟通。作为患者，您有权也有责任了解即将接受的医疗服务。