

McLaren Print System Order

Order No: 89699  
Order Date: 2024-11-08  
Order Request Date:  
User: Sarah Sturock  
Phone: 5179133930

Ship Location: Grand Ledge Family Practice  
935 Charlevoix Dr., Suite 200  
Grand Ledge, MI 48837

Brochures  
Quantity: 1  
Paragon Dept No: 51062  
Dept Name: McLaren Medical Group  
Company Number:

Order Total Price: 7.00

Item Number: MHCC-537  
Item Description: Interpreter Services Poster  
Revision Date: 11/2024  
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Misc Info:



Thank you for choosing McLaren Health Care for your health care needs. A key to the care we provide is communication. It is vital that you can fully participate in your care through understandable and respectful communication with all members of your health care team. As a patient, you have the right and the responsibility to be well-informed about the medical care you will receive.

What Interpreter Services Does McLaren Offer?

McLaren provides free language services, offered in 240-plus languages to people whose primary language is not English, such as qualified interpreters and/or information written in other languages. We provide free aids and services for people with disabilities to communicate effectively with us, such as qualified sign language interpreters or written information in other formats.

When Are Interpreter Services Available?

For language availability, medical safety and timely communication, McLaren utilizes on-demand technology interpreter services, which are available at any time. These technologies include Video Remote Interpreting (VRI) and Over the Phone Interpreting (OTPI). If there are technical difficulties or a patient requires an alternative approach, a member of management can assist to coordinate in-person interpreter services.

How Do I Request an Interpreter?

Interpreter services can be requested through any member of your McLaren health care team.



Visit [www.mclaren.org/interpreter](http://www.mclaren.org/interpreter) for additional information on non-discrimination at McLaren Health Care.

Spanish: ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al (800) 643-2667.  
Arabic: انتبه: إذا كنت تتحدث العربية، فإن خدمات المساعدة اللغوية مجانية متاحة لك. اتصل بـ (800) 643-2667.

Spec Info:

請向任何成員尋求中文，您可以免費獲得語言協助服務。請致電(800) 643-2667。